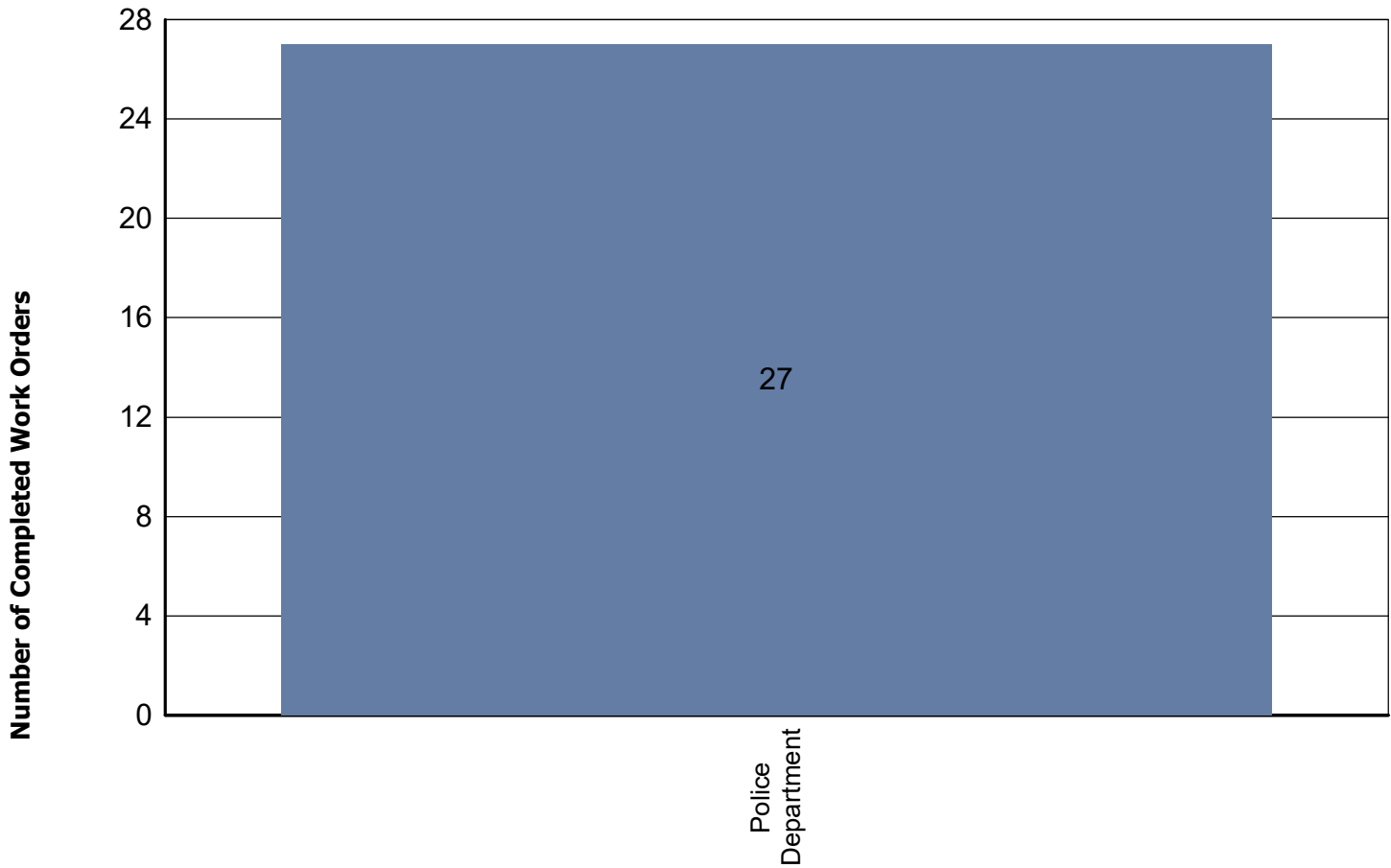


Completed Work Orders by Department

Dates displayed in
Central Daylight Time

From 1/1/2019
To 12/31/2019

4/17/2020 2:18:21PM



Department

Police Department				Work Order Count	27
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
23732	2/26/2019 9:54:38AM	2/26/2019 10:56:52AM		2/26/2019 5:00:20PM	
Summary	1024 Arbitrator			Days Open	0
Type	Arbitrator			Priority	Medium
Assigned Technician	Mark Kurek			Requestor	Deborah Palmsiano
			Hours	0.00	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
23333	12/30/2018 7:58:19AM	12/30/2018 12:51:11PM	1/4/2019 5:30:17PM	1/1/2019 10:46:23PM	
Summary	Fwd: Arbitrator Back-End Client			Days Open	3
Type	Arbitrator			Priority	High
Assigned Technician	Harsh Mehta			Requestor	Deborah Palmsiano
			Hours	0.02	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
23464	1/11/2019 3:04:37PM	1/11/2019 3:54:58PM	1/11/2019 5:30:19PM	1/11/2019 4:21:41PM	
Summary	William Kitsis Arbitrator Right Change			Days Open	0
Type	Arbitrator			Priority	Medium
Assigned Technician	Harsh Mehta			Requestor	Thomas Kotlowski
			Hours		Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	

Police Department					Work Order Count	27
23672	2/19/2019 11:29:46AM	2/19/2019 2:19:23PM	2/21/2019 5:30:20PM	2/20/2019 9:18:15AM		
Summary	1033			Days Open	1	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Mike Bennett		
			Hours	0.02	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
23673	2/19/2019 11:35:54AM	2/19/2019 2:18:36PM	2/21/2019 5:30:32PM	2/20/2019 12:25:16PM		
Summary	1028, video			Days Open	1	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Scott Koertgen		
			Hours	0.00	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
23833	3/14/2019 9:45:57AM	3/20/2019 8:54:02AM	3/26/2019 4:30:21PM	3/26/2019 3:23:18PM		
Summary	Squad 1034			Days Open	12	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Charles Harris		
			Hours	0.35	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
23949	3/25/2019 12:55:57PM	3/27/2019 8:01:21AM	3/29/2019 4:30:24PM	3/27/2019 1:17:05PM		
Summary	Squad 1023 Microphone			Days Open	2	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Deborah Palmsiano		
			Hours	0.00	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
24096	4/16/2019 3:47:01PM	4/16/2019 3:47:02PM	4/17/2019 4:30:46PM	4/16/2019 4:04:28PM		
Summary	1038 back seat video			Days Open	0	
Type	Arbitrator		Priority	High		
Assigned Technician	Greg Fettes		Requestor	Deborah Palmsiano		
			Hours		Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
24282	5/16/2019 8:52:51AM	5/16/2019 8:52:52AM	5/16/2019 4:30:21PM	5/17/2019 10:34:02AM		
Summary	Arbitrator Rights			Days Open	1	
Type	Arbitrator		Priority	Medium		
Assigned Technician	Greg Fettes		Requestor	Deborah Palmsiano		
			Hours		Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
24405	5/23/2019 9:45:33AM	5/23/2019 9:47:27AM	5/23/2019 4:30:29PM	5/23/2019 9:51:47AM		
Summary	Arbitrator Download Request			Days Open	0	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Deborah Palmsiano		
			Hours	0.00	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
24644	6/21/2019 10:45:59AM	6/21/2019 10:51:57AM	6/21/2019 4:30:59PM	6/21/2019 3:02:41PM		
Summary	No Uploading Video Alert (VehicleID: 1038)			Days Open	0	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Deborah Palmsiano		
			Hours	0.00	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
24676	6/24/2019 7:18:29AM	6/24/2019 7:48:22AM	6/24/2019 4:30:23PM	6/24/2019 1:07:31PM		
Summary	Squad Video 1021			Days Open	0	
Type	Arbitrator		Priority	High		
Assigned Technician	Mark Kurek		Requestor	Mike Bennett		
			Hours	0.02	Charge	
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed		
25076	8/8/2019 11:43:04AM	8/8/2019 11:46:50AM	8/8/2019 4:30:53PM	8/8/2019 12:25:30PM		
Summary	Arbitrator Videro			Days Open	0	
Type	Arbitrator		Priority	High		

Police Department				Work Order Count	27
Assigned Technician	Mark Kurek			Requestor	Mike Bennett
			Hours	0.30	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
25728	10/25/2019 3:29:47PM	10/25/2019 3:29:47PM	10/28/2019 5:00:02PM	10/28/2019 9:02:52AM	
Summary	Arbitrator video export issue			Days Open	3
Type	Arbitrator			Priority	Medium
Assigned Technician	Nigam Raval			Requestor	Mike Gasparaitis
			Hours	0.13	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
25859	11/12/2019 7:58:20AM	11/13/2019 5:31:00PM	11/14/2019 5:30:05PM	11/14/2019 2:11:57PM	
Summary	Squad 1030 SD cards			Days Open	2
Type	Arbitrator			Priority	Medium
Assigned Technician	Mark Kurek			Requestor	Thomas Kotlowski
			Hours	0.20	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
25900	11/18/2019 9:38:52AM	11/18/2019 9:40:45AM	11/18/2019 6:00:00PM	11/18/2019 4:12:17PM	
Summary	Squad 1038			Days Open	0
Type	Arbitrator			Priority	Medium
Assigned Technician	Nigam Raval			Requestor	Deborah Palmsiano
			Hours	0.17	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
26057	12/3/2019 1:19:05PM	12/3/2019 5:43:13PM	12/4/2019 5:30:15PM	12/4/2019 12:22:55PM	
Summary	Arbitrator video error			Days Open	1
Type	Arbitrator			Priority	Medium
Assigned Technician	Harsh Mehta			Requestor	Deborah Abraham
			Hours	0.03	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
26051	12/3/2019 9:14:22AM	12/3/2019 5:31:29PM	12/13/2019 5:30:08PM	12/10/2019 1:50:18PM	
Summary	Squad 1030			Days Open	7
Type	Arbitrator			Priority	Medium
Assigned Technician	Mark Kurek			Requestor	Deborah Palmsiano
			Hours	0.06	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
26090	12/9/2019 9:36:46AM	12/11/2019 5:31:13PM	12/13/2019 5:30:16PM	12/13/2019 3:26:13PM	
Summary	1029 Microphone			Days Open	4
Type	Arbitrator			Priority	Medium
Assigned Technician	Mark Kurek			Requestor	Deborah Palmsiano
			Hours	0.06	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
26050	12/3/2019 9:10:19AM	12/3/2019 9:13:49AM	12/13/2019 5:30:58PM	12/10/2019 12:23:02PM	
Summary	Squad 1034 microphones			Days Open	7
Type	Arbitrator			Priority	Medium
Assigned Technician	Mark Kurek			Requestor	Deborah Palmsiano
			Hours	0.10	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
26125	12/16/2019 8:05:09AM	12/16/2019 9:00:45AM	12/16/2019 5:30:00PM	12/16/2019 2:31:54PM	
Summary	Squad 1034 Arbitrator			Days Open	0
Type	Arbitrator			Priority	High
Assigned Technician	Mark Kurek			Requestor	Joshua Beveridge
			Hours	0.02	Charge
Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed	
26126	12/16/2019 8:05:13AM	12/16/2019 9:01:25AM	12/17/2019 5:30:36PM	12/17/2019 10:47:53AM	
Summary	Squad 1025			Days Open	1
Type	Arbitrator			Priority	High
Assigned Technician	Mark Kurek			Requestor	Riley Jensen
			Hours	0.04	Charge

Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed
26148	12/18/2019 9:48:17AM	12/18/2019 9:52:42AM	12/18/2019 5:30:49PM	12/18/2019 10:28:58AM
Summary	Arbitrator Rights			Days Open 0
Type	Arbitrator			Medium
Assigned Technician	Harsh Mehta			Requestor Zachary Morse
			Hours	Charge

Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed
26117	12/13/2019 10:36:14AM	12/13/2019 10:54:28AM	12/20/2019 5:30:05PM	12/17/2019 10:03:59AM
Summary	Squad 1023 In-Car Microphone			Days Open 4
Type	Arbitrator			Medium
Assigned Technician	Mark Kurek			Requestor Thomas Kotlowski
			Hours 0.40	Charge

Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed
26189	12/27/2019 7:57:41AM	12/27/2019 9:04:10AM	12/27/2019 5:30:13PM	12/27/2019 1:59:34PM
Summary	Squad Hard Drive Preservation			Days Open 0
Type	Arbitrator			High
Assigned Technician	Mark Kurek			Requestor Dan Hulata
			Hours 0.02	Charge

Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed
26199	12/30/2019 8:00:51AM	12/31/2019 10:08:51AM	1/2/2020 6:00:56PM	12/31/2019 10:12:22AM
Summary	Arbitrator in Squad 25			Days Open 1
Type	Arbitrator			Medium
Assigned Technician	Ghulam Ali			Requestor Thomas Kotlowski
			Hours 0.06	Charge

Work Order	Date Opened	Date Assigned	Expected Completion	Date Completed
26208	12/31/2019 10:09:28AM	12/31/2019 10:09:28AM	1/3/2020 6:00:45PM	12/31/2019 12:12:19PM
Summary	Arbitrator in Squads 23			Days Open 0
Type	Arbitrator			Medium
Assigned Technician	Ghulam Ali			Requestor Thomas Kotlowski
			Hours 0.14	Charge

Total 27 **Hours** 2.14 **Charge**

Grand Total 27 **Hours** 2.14 **Charge**