

STATE OF ILLINOIS
DEPARTMENT OF INNOVATION AND TECHNOLOGY
ENTERPRISE RESOURCE PLANNING SYSTEM

Report Required Under
Government Auditing Standards

FOR THE PERIOD
JULY 1, 2023 – JUNE 30, 2024

**STATE OF ILLINOIS
DEPARTMENT OF INNOVATION AND TECHNOLOGY
ENTERPRISE RESOURCE PLANNING SYSTEM**

For the Year Ended June 30, 2024

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STATE OF ILLINOIS
DEPARTMENT OF INNOVATION AND TECHNOLOGY
For July 1, 2023 through June 30, 2024

DEPARTMENT OFFICIALS

Secretary (5/24/24 – present)	Sanjay Gupta
Secretary (Acting) (7/1/23– 5/23/24)	Sanjay Gupta
Deputy Secretary (5/24/24 - present)	Brandon Ragle
Deputy Secretary (Acting) (7/1/23 – 5/23/24)	Brandon Ragle
Acting Assistant Secretary (7/1/23 – present)	Vacant
Chief of Staff	Jenifer Johnson
Chief Administrative Officer	Albert Coll
Chief Technology Officer	Lori Sorenson
Chief Data Officer (6/18/24 – present)	Vacant
Chief Data Officer (7/1/23 – 6/17/24)	Dessa Gypalo
Chief Information Security Officer (5/16/24 – present)	Jason Bowen
Chief Information Security Officer (1/8/24 – 5/15/24)	Vacant
Chief Information Security Officer (7/1/23 – 1/7/24)	Adam Ford
Chief Enterprise Architect (2/1/24 – present)	William Downing
Chief Enterprise Architect (7/1/23 – 1/31/24)	Vacant
ERP Program Director	Tara Kessler
Chief Internal Auditor	John Valtierra
Affirmative Action/Equal Employment Opportunity Officer	Vickie Simpson
Chief of Supplier Diversity	Aliceber Rivera
Chief Information Accessibility Officer	Michael Scott
Chief Fiscal Officer	Mary Feagans
General Counsel (12/1/23 – present)	Radhika Lakhani
General Counsel (7/1/23 – 11/30/23)	Margaret Van Dijk
Group Chief Information Officers	
Health & Human Services	Stephen “Troy” Horton
Government & Public Employees	Sultan Raziuddin

Business & Workforce

Lora McDonald

Natural & Cultural Resources (6/17/24 – present)

Andrew Martin

Natural & Cultural Resources (2/1/24 – 6/16/24)

Vacant

Natural & Cultural Resources (7/1/23 – 1/31/24)

William Downing

Public Safety

Christopher Britten

Education

Mary Reynolds

DEPARTMENT OFFICES

The Department's primary administrative offices are located at:

120 W. Jefferson Street

201 W. Adams Street

Springfield, IL 62702-5170

Springfield, IL 62702-5170

**STATE OF ILLINOIS
DEPARTMENT OF INNOVATION AND TECHNOLOGY
GOVERNMENT AUDITING STANDARDS REPORT**

Government Auditing Report Summary

The examination of the “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” (System and Organization Controls Report) was performed by CliftonLarsonAllen LLP in accordance with *Government Auditing Standards* issued by the Comptroller General of the United States.

Based on their examination, the Service Auditors expressed an unqualified opinion on the Department’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System.” The System and Organization Controls Report was issued under separate cover dated October 23, 2024.

Summary of Findings

The Service Auditors’ report on the “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” does not contain scope limitations, disclaimers, or other significant non-standard language.

<u>Item No.</u>	<u>Page</u>	<u>Last/First Reported</u>	<u>Description</u>	<u>Finding Type</u>
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Prior Findings Not Repeated

A	7	2023/2022	Controls Were Not Suitably Designed or Did Not Operate Effectively	
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Exit Conference

This report was discussed with Department personnel at an exit conference on October 8, 2024.
Attending were:

Representing the Department of Innovation and Technology

Mr. Sanjay Gupta, Secretary
Mr. Brandon Ragle, Deputy Secretary
Ms. Jenifer Johnson, Chief of Staff
Mr. Albert Coll, Chief Administrative Officer
Mr. Markus Veile, Deputy Chief Information Security Officer
Mr. Jason Bowen, Chief Information Security Officer
Ms. Lori Sorenson, Chief Technology Officer
Mr. Dale Walters, Chief of Network Operations
Mr. William Roth, Chief of Enterprise Applications
Mr. John Valtierra, Chief Internal Auditor
Ms. Jessica Micenheimer, External Audit Coordinator
Ms. Kelly Guerrero, Internal Auditor

Office of the Auditor General

Ms. Sara Metzger, Assistant Director, Financial/Compliance Division
Mr. Reddy Bommareddi, Senior Audit Manager

CliftonLarsonAllen LLP

Mr. James Kreiser, Principal – Business Risk Services / SOC
Mr. Joel Eshleman, Principal – Business Risk Services / SOC
Ms. Nancy Kaplan, Director – Business Risk Services / SOC
Mr. Brian Boguski, Director – Business Risk Services / SOC
Mr. Joseph Chaves, Director – Business Risk Services / SOC
Mr. Patrick Sullivan, Senior – Business Risk Services / SOC



INDEPENDENT SERVICE AUDITOR’S REPORT ON INTERNAL CONTROL OVER REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN EXAMINATION OF A SERVICE ORGANIZATION PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

Honorable Frank J. Mautino
Auditor General
State of Illinois

We have examined, in accordance with the attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to attestation engagements contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the State of Illinois, Department of Innovation and Technology’s (Department) “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” (description) throughout the period from July 1, 2023, through June 30, 2024, and have issued our report thereon under separate cover dated October 23, 2024.

Report on Internal Control

Management of the State of Illinois, Department of Innovation and Technology is responsible for establishing and maintaining effective internal control over (1) fairly presenting the State of Illinois, Department of Innovation and Technology’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” throughout the period from July 1, 2023, through June 30, 2024, and (2) establishing and maintaining effective internal control over the suitable design and operating effectiveness of the controls related to the control objectives within the State of Illinois, Department of Innovation and Technology’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” throughout the period from July 1, 2023, through June 30, 2024.

In planning and performing our examination, we considered the State of Illinois, Department of Innovation and Technology’s internal control over reporting to determine the examination procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the State of Illinois, Department of Innovation and Technology’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” throughout the period from July 1, 2023, through June 30, 2024, but not for the purpose of expressing an opinion on the effectiveness of the State of Illinois, Department of Innovation and Technology’s internal control over reporting. Accordingly, we do not express an opinion on the effectiveness of the State of Illinois, Department of Innovation and Technology’s internal control over reporting.

A deficiency in internal control over reporting exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. *A material weakness in internal control over reporting* is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the Department’s description will not be prevented, or detected and corrected, on a timely basis. *A significant deficiency in internal control over reporting* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over reporting that might be material weaknesses or significant deficiencies and, therefore, material weaknesses or significant deficiencies may exist that were not identified. We did not identify significant deficiencies or material weaknesses in internal control.

Report on Compliance and Other Matters

As part of obtaining reasonable assurance about whether the State of Illinois, Department of Innovation and Technology’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” throughout the period from July 1, 2023, through June 30, 2024, is fairly presented and the controls related to the control objectives in the State of Illinois, Department of Innovation and Technology’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” throughout the period from July 1, 2023, through June 30, 2024, were suitably designed and operating effectively, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the State of Illinois, Department of Innovation and Technology’s “Description of the State of Illinois, Department of Innovation and Technology, Enterprise Resource Planning System” throughout the period from July 1, 2023, through June 30, 2024. However, providing an opinion on compliance with those provisions was not an objective of our examination and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the State of Illinois, Department of Innovation and Technology's internal control or on compliance. This report is an integral part of an examination performed in accordance with *Government Auditing Standards* in considering the State of Illinois, Department of Innovation and Technology's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

SIGNED ORIGINAL ON FILE

CliftonLarsonAllen LLP

Peoria, Illinois
October 23, 2024

STATE OF ILLINOIS
DEPARTMENT OF INNOVATION AND TECHNOLOGY
PRIOR YEAR FINDINGS NOT REPEATED
For the Year Ended June 30, 2024

A. **FINDING** (Controls Were Not Suitably Designed or Did Not Operate Effectively)

During the prior year, the Department of Innovation and Technology (Department) did not ensure its controls over the State's Enterprise Resource Planning (ERP) System were suitably designed or operated effectively. Specifically, the Department was unable to provide populations related to Active Directory access requests, modifications, and terminations.

During the current examination, the Department provided the populations of Active Directory access requests, modifications, and terminations, and our testing noted the controls operated effectively. (Finding Code No. 2023-001, 2022-002, 2022-003)