
Description of Post Adoption/ Guardianship Support Services

Part 1: Financial Support

Subsidies

Families adopting may receive monthly subsidy payments that are equal to the foster care board rate. Families remain eligible until the youth reaches their 18th birthday. If, at the age of 18, the youth is enrolled in high school, but has not graduated, the subsidy can be extended to high school graduation or age 19, whichever comes first with confirming documentation. If the youth has physical, mental, or emotional special needs that affect his major life activities the subsidy can be extended to age 21. A youth was age 16 or older and adopted on/after 7/1/2017, the subsidy is paid until their 21st birthday with confirming documentation.

Medical Care

All youth in care receive health coverage under a managed care plan with Youth Care administered by the Department of Healthcare and Family Services (HFS). That arrangement continues after the completion of the adoption as a part of the subsidy. However, after the completion of adoption or guardianship, the Adoptive/Guardianship families are able to choose their own managed care plan and do not have to stay with Youth Care. They are also able to utilize their own private insurance if they would prefer.

Dental/Orthodontic Services

Dental and orthodontic services are provided by community-based providers that accept the managed care provider.

Medical Assistance When Families Move Out of State

Illinois is a member of the Interstate Compact on Adoption and Medical Assistance (ICMA). Once a family chooses to move out of state, the family will continue to receive the subsidy from Illinois. Information will be forwarded to the receiving state by Department staff to request medical coverage in the new state.

Durable Medical Equipment

Most durable medical equipment for children entering adoption or guardianship is purchased through HFS are through a prior approval process. Requests for equipment not covered by HFS and processed through the child's regional Subsidy Support unit and Clinical Services. The Subsidy Support Unit also provides maintenance and/or replacement services on broken or damaged equipment. The equipment must be identified as a covered service in the subsidy or is identified as a medically necessary service from a medical professional and the equipment is not

covered by the medical card. The youth must also have a diagnosed ailment that occurred prior to the youth's adoption.

Home Modifications

Many of the children in the Subsidy Support Unit that require durable Medical Equipment also may require home modifications. Subsidy Support in conjunction with Clinical Services work with the families to get verification of medical necessity, and with vendors to get bids on all home modifications. Once official approval of a bid has been determined, an authorization is provided to the vendor to complete the required modification. The equipment must be identified as a covered service in the subsidy or is identified as a medically necessary service from a medical professional and the equipment is not covered by the medical card. The youth must also have a diagnosed ailment that occurred prior to the youth's adoption.

Tax Information for Foster and Adoptive Families

Since 2003, families who adopt a child with special needs from foster care can claim a Federal Tax credit. Families can contact their Regional Subsidy Support unit for information on who to contact regarding the tax credit.

Education and Transition Services

Youth may apply for one of the 53 DCFS Scholarships that are awarded statewide each year. Youth who were adopted and gone through subsidized guardianship through the Department are also eligible for tuition waivers for public in-state Colleges and/or Universities. School advocacy services are also provided via contracted private agencies. Youth ages 17.5 to 20 may be eligible to receive assistance finding housing, food and clothing; help budgeting, cash for security deposits, beds, utilities, appliances, etc.

Part 2: Support and Preservation Services

There are four DCFS regions statewide. Each region has Subsidy Support units that provide intervention and support to the adoptive/guardianship families in that region. Once an adoption/guardianship is finalized, the case is assigned to a Subsidy Support Specialist. A welcome letter is sent to the family upon opening the case providing the name and contact number of the assigned worker. There is also a statewide toll-free number that will connect families to the Subsidy Support Unit in their region and services. There is also the Path Beyond Adoption website, where families can go find information, resources, and support.

- *Adoption and Guardianship Preservation and Support Services (ASAP)*: Post adoption and post guardianship services continues to be a critical part of the service provision within the Adoption and Guardianship Unit. Intensive services are often required to stabilize and support adoptive families. Statewide Adoption and Guardianship Support and Preservation programs have been the cornerstone of the post adoption services offered to these families and this successful model

has proven to be an invaluable resource of intervention and stabilization. These services include the following.

- Comprehensive assessment/Crisis intervention: Preservation staff will respond by phone within 24 hours and make an in-home visit within three days. A therapist will help a family identify their own strengths, complete an assessment and develop a family treatment plan within 30 days of the referral to the program.
- Clinical services: A therapist will provide clinical services in the family treatment plan.
- Support groups: Support groups are offered for both parents and youth at times and locations that meet the family's needs.
- Case management/Advocacy services: A preservation agency will manage the case and services as outlined in the family treatment plan.
- Children's mental health advocacy services: If a child has significant mental health needs, the program will provide or facilitate services.
- Cash assistance: If a family participating in the program experiences economic hardships or require specialized services that cannot be obtained through other resources, a cash assistance payment (limited to \$500 per family per fiscal year) may be provided.
- START stands for: **Start early, Trauma-informed, Attachment-focused, Resiliency-building, Therapeutic services.** The program modification, made in 2019 at the request of the Department of Children and Family Services, was designed to allow for quick assessment and more immediate services for families that were requesting less intensive and more preventative services.

The goals of all support and preservation programs are to help families:

- Prevent disruption of placements
- Understand adoption and guardianship and its impact on children
- Connect current behavior to history
- Help Understand how past trauma can connect and affect to current behaviors
- Develop tools and skills to assist in parenting their children

To further enhance the progress and efforts made by the adoption and guardianship support and preservation programs, the agency has additional programming supports for adoptive/guardianship families:

- **Maintaining Adoption Connections (MAC):** The MAC programs provide an additional range of services to post adoption/guardianship families: from crisis intervention, assessment, respite, counseling, support groups, case management and various forms of advocacy. The Department's Maintaining Adoption

Connections programs began operation in Cook County and the surrounding areas in FY09 and are have expanded to the Central region of Illinois as of 2019. These programs have been able to meet many service needs that are not covered through the traditional subsidy related services. Stabilization and support services are provided to adoptive and guardianship families through agreed alternative living arrangements. These arrangements were established as these families may not qualify for Preservation Services. They also provide a more comprehensive case management piece.

Post Adoption Transitional Services: During FY14, the Statewide Adoption and Guardianship Council identified a gap in service delivery to older special needs adoptees. Parents were reaching out to Subsidy Support staff asking for assistance in navigating through the adult systems their children would be transitioning into. They were struggling to find open doors to the legal system, (in cases where an adult guardian needed to be named for their child) and the adult financial systems (i.e. social security and public aid). A committee was formed to look at these issues, and recommendations were drawn up to present to the DCFS Director. This service is currently being implemented through a contracted agency.

- **Educational Support for Post Adoption Children**
Educational and support services are provided through contracted agencies. While the ASAP and MAC agencies do assist with educational support with cases that are open in their programs, a separate contracted agency is able to provide educational advocacy for all children adopted through DCFS. This educational advocacy includes, but is not limited to, interacting with the teachers, attending IEP meetings, advocated for services that are not being provided, etc. They can assist parents with educational needs up to the point that legal action is needed. These services are provided throughout the state.
- **Counseling Individual and Family**
Statewide, the Department has contracted counselors and therapists that provide in-home and in-office individual and family services. All services are pre-authorized at the request of the families by contacting their local regional Subsidy Support Unit. Families are also able to obtain community-based therapy and counseling through the medical card.
- **Respite Programs**
Respite Services are available through contracted agencies in Illinois. These services are available to provide some relief to the adoptive and guardianship families. Respite components may include any or all the following:

- Hourly in home or out of home
- Overnight
- Specialized camps

The respite care may be regularly scheduled or may be requested on an emergency basis. An initial assessment is completed on the family and child to develop a service plan that offers the appropriate type of respite for that family. Services may be provided up to two years with an extension request after the first year.

- Day Care

- Employment Related Daycare: Payments may be made for daycare for children under the age of three years when the adoptive/guardian parent is employed or in a training program which will lead to employment. These services are provided through the DCFS Office of Child Development.

- Therapeutic Daycare: Therapeutic daycare services are available for adoptive/guardianship families of children three years of age and older who cannot be served in a traditional childcare setting. The youth must show a need for a more intense service as a result of their physical, mental or emotional disabilities and the need for educational services through a current IEP or a 504 educational plan.

- Older Caregiver Services

- The Department provides services through a private contracted agency, Metropolitan Family Services, to caregivers 55 years and older who are raising children they have adopted or have obtained guardianship or who are working towards these two goals. The goal of the program is to establish a stronger support system that will help older caregivers continue to provide for children in their care. In cases where this is not possible, program staff assists families in making new and more appropriate arrangements that ensure the safety, well-being and permanency of the children. The Older Caregivers Program Services Cook County and surrounding collar counties. These services include full assessments, physical and mental health recommendations, linkage to the Illinois Department on Aging, recommendations to court and other monitoring agencies, short-term resource assessment, support, and back-up planning.

- Arranging Future Care Plans for Youth

- Subsidy Support provides assistance with planning for the adoptive or guardianship child's future in the event something unforeseen occurs with the adoptive/guardianship parents. This service is provided through a contracted agency.

- Standby Adoption is a court-approved arrangement that provides for a future adoption of a child, if needed. Standby adoption allows the parent to ask the court to appoint a person or persons as standby adoptive parents. The standby adoptive parent does not take custody of the child until needed and the adoption becomes final. In the meantime, the adoptive parent retains all rights as the parent and custody of the child.

- Standby Guardianship is a legal arrangement approved by a Judge that provides for the future care of a child, if needed. It allows the parent to appoint someone as legal guardian of his or her child. The standby guardian does not take custody of the child immediately but only at the point when the guardian is no longer able to take care of the child.
- Short-Term Guardianship is a private legal arrangement between the parent and a person chosen to take care of the child. A short-term guardian is not a permanent arrangement. The person appointed as short-term guardian will only have authority to act as the guardian for up to 365 days.
- Search and Reunion Services
The Subsidy Support Unit provides search and reunion services statewide through a contracted agency. Adoptees and birth family members whose adoption was handled by DCFS can request search and reunion services at no charge.
- Adoption Registry
The Illinois Adoption Registry provides a way for specific individuals involved in an adoption in Illinois to locate other people involved in the adoption. Persons who were adopted or surrendered for adoption, their birth parents, and birth siblings may file consent to exchange information. The Adoption Registry also includes a medical exchange. The medical information exchange questionnaire asks questions about diseases or conditions that medical professionals believe may be inherited or has a genetic link.
- Advocacy Office for Children and Families
This Unit at DCFS receives and responds to concerns presented to DCFS regarding youth in care and youth that are adopted or under guardianship through the department. The Advocacy staff functions as advocates on behalf of the best interest of the child, providing assistance and seeking resolutions to a problem.

January 1, 2023- November 30, 2023 *final numbers due for submission 01/30/24

Private contracted counseling/ therapy services	387
Therapeutic Daycare	37
Adoption Support and Preservation/MAC services	817
Respite	123

Search and Information Program

Initiating Clients for Information	291
Relatives who were located	121

CISI Program

Number of Petitioners	66
Number of found relatives	76

Backup Care Provider Services - January 2023-September 2023,

**final numbers due 01/30/24*

Adult Guardianship	26
Backup Caregiver	0
Adoption/Guardianship due to death	60
Educational Advocacy Services	44
Juvenile Court Liaison Services	0
<u>Older Caregivers</u>	23

Disruptions January 2023-December 2023

**Some data is missing from the private agencies as the quarterly reports are not due until 01/30/2024*

Calls received with potential placement disruptions	107
Calls received in which services were declined by the department	17
Number of Disruptions	103

**Please see separate attachment for further information on disruptions*

Intercountry Adoptions/ Private Adoptions

DCFS does not currently have a system in place that identifies international or private adoptions that disrupts, leading to the youth coming into state care. It is the plan to correct this situation, but it will need further assessment on how.

Type of placement, including whether the child was a prior youth in care	Did the child enter state custody after disruption	length of placement prior to disruption	Age of child at time of adoption	Age of child at time of disruption	reason for disruption	Services offered?	Services denied or (please note all known services)	If services received, what were they?
Adoption/yes	no	12yrs	Age at placement: 5 Years old	17yo	Current Placement: left adoptive home to live with biological mother but then was asked to leave and went to live with biological father	yes	denied	ASAP
Adoption/yes	no	9yrs	Age at placement: Birth	9yo	Left to live with biological father but then went to live with relative	yes	denied	ASAP
Adoption/yes	yes	4yrs	Age at placement: 11 Years old	16yo	McDowell Center for Children Dyersburg TN	yes	denied	ASAP
Adoption/yes	yes	8yrs	Age at placement: 2 years old	16yo	Foster Care- Mental Health Facility	yes	denied	ASAP
Adoption/yes	no	9yrs	Age at placement: Birth	9yo	Residential treatment funded by NB Decree	yes	denied	ASAP
Adoption/yes	yes	16yrs	Age at placement: Birth	11yo	Lakemary Residential Placement paid for by ISBE	yes	denied	ASAP
Adoption/yes	no	8yrs	na	16yo	Alterations between youth and guardian. Youth is currently staying with guardian's relative.	yes	denied	ASAP and Respite
Adoption/yes	yes	almost 13yrs. The child was placed at 3 months	2yo	13.5yo	adoptive mother (great aunt) had a major medical crisis and was admitted to the ICU for an extended period	yes	n/a	ASAP
Adoption/yes	no	12yrs and 2months	4yo	13.5yo	residential placement	yes	n/a	ASAP
Adoption/yes	yes	approximately 9 yrs.	6yo	15yo	adopted father and only legal guardian passed away	yes	n/a	Family therapy, individual therapy, case management and advocacy
Adoption/yes	yes	approximately 9 yrs.	1year	10yo	adopted father and only legal guardian passed away	yes	n/a	Family therapy, individual therapy, case management and advocacy
Adoption/yes	yes	4yrs	12yrs	16yo	Child's physical aggression and legal involvement	yes	received	ASAP
Guardianship/yes	no	8 Years and 4 months	7yrs	16yo	parent deceased	yes	received	ASAP
Adoption/yes	no	8 Years	8yrs	16yo	parent deceased	yes	received	ASAP
Guardianship/yes	yes	4 years	12yrs	16yo	legal guardian petitioned to vacate	yes	received	ASAP
Adoption/yes	yes	14 years	5 years	16yo	youth brought into care	no	denied	ASAP
Guardianship/yes	yes	6 years	8 years	12yo	legal guardians vacated their guardianship, youth back in care	no	denied	ASAP
Guardianship/yes	no	14 years	4yo	15yo	parent deceased	no	N/A	ASAP
Guardianship/yes	no	13 years	4yo	13yo	parent deceased	no	N/A	ASAP
Guardianship/yes	no	4 years 3 months	4yo	8 years 11 months	parent deceased	yes	received	Individual counseling
Adoption/yes	no	19yo	6yo	15yo	parent deceased	yes	received	Individual counseling
Adoption/yes	no	6 years	5 years	11 years 8 months	parent deceased	yes	received	Bereavement Counseling
Guardianship/yes	yes	15yrs	10yo	17yo	child left home	no	N/A	ASAP
Adoption/yes	yes	17yrs	8yo	17yo	delinquency court made youth ward of the court	no	N/A	ASAP
Adoption/yes	yes	7 years 8 months and 13 days	9yo	17 years and 4 months	parent request removal	no	N/A	ASAP
Adoption/yes	yes	2 years 4 month	12yo	14 years 6 months	child behavior/delinquency/mental health	yes	received	counseling
Adoption/yes	yes	5 months	7yo	7yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	5 months	6yo	6yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	no	5 months	4.5yo	4.5yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	no	1.5 16yo	17.5yo	17.5yo	child left home	no	N/A	ASAP
Adoption/yes	yes	9yrs	8 years 10 months	16 years 12 months	child behavior/delinquency/mental health	yes	received	counseling
Guardianship/yes	no	5 years	5 years 6 months	11 years 3 months	guardian returned guardianship	no	N/A	ASAP
Guardianship/yes	no	6 years	6 years 11 months	12 years 5 months	guardian returned guardianship	no	N/A	ASAP
Guardianship/yes	no	3 years	4 years	10 years	guardianship returned to parent	no	N/A	ASAP
Guardianship/yes	yes	2 YEARS	14yrs	16yo	DCP REQUEST - COURT VACATED GUARDIANSHIP	no	N/A	ASAP
Adoption/yes	yes	13 years	3yo	15yo	child behavior/delinquency/mental health	no	N/A	ASAP
Adoption/yes	no	2 1/2 years	8yo	10yo	N/A	no	N/A	ASAP
Adoption/yes	no	7 years	7yo	13yo	parent deceased	no	N/A	ASAP
Adoption/yes	no	7 years	2yo	8yo	parent deceased	no	N/A	ASAP
Guardianship/yes	no	13yrs	8yo	16yo	parent request removal	no	N/A	ASAP
Adoption/yes	no	5 years 4 months 8 days	11 years 2 months 8 days	16 years 6 months 16 days	adopted mother moved to TX and gave bio mo short term guardianship	no	N/A	ASAP
Adoption/yes	no	5 years 4 months 8 days	9 years 7 month 30 days	15 years 0 month 7 days	adopted mother moved to TX and gave bio mo short term guardianship	no	N/A	ASAP
Adoption/yes	yes	10 years 4 months 26 days	16 years 8 months 8 days	16 years 8 months 8 days	PC was taken on 6/22/23	yes	denied	ASAP
Adoption/yes	no	10 years	6 years	16 yo	Did not close. Guardianship given to parent in TN court.	no	N/A	ASAP
Adoption/yes	no	10 years	4 years	14 yo	Did not close. Guardianship given to parent in TN court.	no	N/A	ASAP
Adoption/yes	yes	1 year 7 months	12 yo	14 yo	child behavior/delinquency/mental health	yes	received	adoption preservation, wrap around services
Adoption/yes	yes	8 years 9 months	6 yo	14 years 10 months	child behavior/delinquency/mental health	yes	received	adoption preservation, CCBS
Adoption/yes	yes	4 years	12 yo	16 yo	parent request removal	no	N/A	ASAP
Adoption/yes	yes	4 months	8 yo	9 yo	parent request removal	yes	denied	ASAP
Guardianship/yes	no	2 1/2 years	10yo	13yo	Court gave guardianship back to biological mother	no	N/A	adoption preservation referral done and refused by parent
Guardianship/yes	no	1 year 6 months	10 years 10 months	12yo	Court ordered guardianship vacated, child returned to bio mom	no	N/A	ASAP
Guardianship/yes	no	1 yr 6 months	6 years 5 months	7yo	court vacated guardianship, child returned to bio mom	no	N/A	ASAP
Guardianship/yes	yes	2 years	years 10 months	5 years old	court released guardianship back to biological mother	no	N/A	ASAP
Adoption/yes	yes	12 years	4 years 10 months	15 years 11 months	parent deceased	no	N/A	ASAP
Adoption/yes	yes	7 YEARS	8 YRS 8 MONTH	13YO	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	7 YEARS	7 YRS 8 MONTHS	11 YRS 9 MONTHS	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	7 YEARS	2 YEARS 6 MONTHS	7 YEARS 6 MONTHS	abuse or neglect	no	N/A	ASAP
Adoption/yes	no	6 years	7 yrs. old	10 years old	parent deceased	no	N/A	ASAP
SG/yes	NO	6 years	4 years old	7yo	guardianship vacated by the guardian and returned to biological father	no	N/A	ASAP
Adoption/yes	yes	2 years	8yo	10yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	6 YEARS	4 YEARS 5 MONTHS	10 YEARS OLD	GAVE CUSTODY TO SOMEONE ELSE IN COURT	no	N/A	ASAP
SG/yes	yes	1 YEAR 6 MONTHS	1 YEAR 9 MONTHS	1 YEAR 10 MONTHS	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	7 years	8 yo	16 yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	8 years	6 yo	14 yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	8 years	6 yo	14 yo	abuse or neglect	no	N/A	ASAP
Adoption/yes	yes	1 year 8 months	8 yo	10 yo	abuse or neglect	no	N/A	ASAP
SG/yes	no	4 years	9 years	14yo	guardianship 1800-H mailed on	yes	received	EFSP
Adoption/yes	yes	5 years	2yo	7yo	abuse or neglect	yes	denied	intact case was open before pc, services were offered but not utilized
Guardianship/yes	no	6 years	5 years	11 years old	court released guardianship back to biological mother	no	N/A	ASAP
Adoption/yes	no	11 years	almost 6 yo	16 yrs 11 months	adoptive parent requested in writing to stop the subsidy, child in TN custody	no	N/A	ASAP
Adoption/yes	no	10 years 10 months	4 years 2 months	15 years old	adoptive parent requested in writing to stop the subsidy, child in TN custody	no	N/A	ASAP
Adoption/yes	yes	1 year	3yo	4yo	abuse or neglect	N/A	N/A	ASAP
Guardianship/yes	no	2 years	11 years 10 months	13yo	Court ordered guardianship back to biological parent	no	N/A	ASAP
SG/yes	no	6 years 11 months	7yo	14yo	Court terminated guardianship order and child went back to biological mother.	no	N/A	ASAP
Adoption/yes	yes	14 years 10 months	2 years 7 months	16 years 5 months	child behavior/delinquency/mental health	yes	received	Therapy-community based
adoption/yes	yes	5	11	16	child's behavior/delinquency	yes	received	Therapy-community based
Adoption/yes	yes	7 plus years	10 years old	17 years	The Cook County delinquency court (judge) granted the bio sister Destiny the legal guardian of Newah	no	N/A	ASAP
Adoption/yes	yes	11 years	3 yrs	14 years	abuse or neglect	yes	denied	ASAP
Adoption/yes	no	10 years	4yo	14yo	Family lives in Texas and allowed family friend to care for daughter did temp guardianship agreement.	no	N/A	ASAP
SG/yes	no	3 years 2 months	15yo	17yo	This case is not closing but the the payment is closing. Youth is living with step-mother	yes	denied	ASAP
Adoption/yes	no	4 years 9 months	3 years old	6 years old	This case is not closing but the department has put a stop payment on the subsidy	yes	denied	Adoption Preservation Services
SG/yes	yes	7yrs	7 years old	14 years old	guardianship vacated	yes	received	N/A
SG/yes	yes	12 yrs	4 years old	7 years old	legal guardianship transferred	yes	received	N/A
Adoption/yes	no	4 years	16yo	20yo	child left home	yes	denied	Adoption Preservation Services
SG/yes	no	1 year	17yo	18yo	child left home	no	N/A	ASAP
Adoption/yes	yes	2 years	10.5yo	12.5yo	dependency	no	N/A	ASAP
Adoption/yes	yes	12 years	3yrs	15yo	lockout in community	no	N/A	ASAP
Adoption/yes	no	8 years	8	17 years old	emancipated	no	N/A	ASAP
Adoption/yes	yes	11 yrs	4	16	child behavior/delinquency	no	N/A	ASAP
Adoption/yes	no	12 YEARS	4yo	16yo	MINOR IS LIVING WITH BIO MOM IN ROCKFORD, IL. AP LIVES IN CO. BID MOM HAS CT. GUARDIANSHIP	no	N/A	ASAP
SG/yes	yes	8 years	11yo	17yo	dependency	yes	denied	ASAP
SG/yes	no	10 years	6yo	16yo	custody remains with adoptive parent/subsized guardian	no	denied	ASAP
Adoption/yes	no	11 years	13yo	17yo	child left home	yes	received	intact
Adoption/yes	yes	11 years	9yo	15yo	child left home	yes	received	intact
Adoption/yes	yes	2 years 5 months	13yo	14yo	child behavior/delinquency/mental health	yes	denied	ASAP
Adoption/yes	no	7 yrs	11 yrs old	16 yrs old	guardianship transferred	yes	received	EFSP, unable to reach adoptive mom
Adoption/yes	yes	5 yrs	10 yrs old	15 yrs old	dependency	yes	denied	ASAP
SG/yes	yes	6 yrs	11 yrs old	17 yrs old	parent request removal	yes	denied	ASAP
SG/yes	no	2 years	15yo	17yo	guardianship released through court order and given to friend's parents	no	N/A	ASAP
SG/yes	no	12 years	2 1/2 years	15yo	Guardianship given back to biological family	no	N/A	ASAP
adoption	yes	4 years	3 years old	7 years old	abuse/neglect	yes	received	intact
adoption	yes	4 years	4 years old	8 years old	abuse/neglect	yes	received	intact