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JB Pritzker
Governor

David Harris
Director

STATE OF ILLINOIS
DEPARTMENT OF REVENUE

December 1, 2023

Tim Anderson
Secretary of the Senate
058 Capitol Building
Springfield, Illinois 62706

Dear Secretary Anderson:

As required by statute, I am submitting on behalf of the Director the annual report of the Illinois Department of Revenue's efforts to assist other state agencies in collecting debt owed to the State of Illinois. Attached is a report on these activities for Fiscal Year 2023.

Throughout FY23, IDOR maintained contact with the participating state agencies to review account receivable practices and recommend procedural improvements to enhance collection efforts. IDOR Collection staff continues to work with the agencies on issues with debt collection such as:

- the importance of capturing unique identifying account information;
- timely referral of overdue accounts for collection action;
- the requirement to continue to refer debt to the Illinois Office of the Comptroller.

IDOR has contracted with and closely manages several high-quality, third-party collection firms to recover outstanding state agency debt, including tax debt. In FY23, the program has successfully recovered \$11,490,543 from an inventory of other State agencies aged receivables. IDOR continues to encourage state agencies to place their delinquent debts with our collection firms.

If you have any questions or require additional information, please contact Steven Hayes at 217-782-5195.

Sincerely

A handwritten signature in blue ink, appearing to read "Steven D. Hayes".

Steven D. Hayes, Collections Program Administrator
for Director David Harris

cc: David Harris, Director
Vincent Cacioppo, Chief of Enforcement

Revenue Debt Collection Bureau

Agency's debt accepted by the Bureau

Fiscal Year 2022: July 2021 - June 2022

Collection Firm/ State Agency	# Placed	\$ Placed	\$ Collected	C/A Fees	State Remit	Recovery Rate
Harris & Harris						
Environmental Protection Agency	91	\$539,488	\$0	\$0	\$0	0.00%
Public Health	5	\$44,426	\$0	\$0	\$0	0.00%
Racing Board	53	\$20,457	\$0	\$0	\$0	0.00%
Harris & Harris totals	149	\$604,371	\$0	\$0	\$0	0.00%
Harvard Collection Services						
Board of Education	0	\$0	\$954	\$172	\$782	0.00%
Commerce Commission	735	\$297,745	\$2,218	\$347	\$1,871	0.74%
Teacher Retirement System	0	\$0	\$1,800	\$324	\$1,476	0.00%
Financial & Professional Regulations	11	\$67,437	\$58,446	\$6,084	\$52,362	86.67%
Human Services	38,335	\$58,650,276	\$19,274,089	\$392,739	\$18,881,349	32.86%
Inspector General	9	\$387,872	\$307	\$55	\$252	0.08%
State Police	14	\$225,241	\$4,799	\$780	\$4,019	2.13%
Lottery	35	\$1,269,540	\$3,200	\$576	\$2,624	0.25%
Harvard Collection Services totals	39,139	\$60,898,111	\$19,345,812	\$401,077	\$18,944,735	31.77%
Grand Totals	39,288	\$61,502,482.00	\$19,345,812.18	\$401,077.01	\$18,944,735.17	31.46%