

**Date:** July 3, 2023

**To:** Honorable Members of the Illinois General Assembly

**From:** Grace B. Hou, Secretary, Illinois Department of Human Services

**Re:** Illinois Department of Human Services' Data Governance and Organization to Support Equity and Racial Justice Act Section 20-15(a) Report

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This report is issued pursuant to the provisions of Section 20-15(a) of the Data Governance and Organization to Support Equity and Racial Justice Act (“the Act”) (20 ILCS 65/20-1). The Act requires the Illinois Department of Human Services (IDHS) to report statistical data on the racial, ethnic, age, sex, disability status, sexual orientation, gender identity, and primary or preferred language demographics of program participants for each major program that IDHS administers.

### **Introduction**

In the Annual March Data Governance and Organization to Support Equity and Racial Justice Act Report, IDHS identified the following “major programs” and corresponding participant populations for analysis:

1. Temporary Assistance for Needy Families (TANF)
2. Supplemental Nutrition Assistance Program (SNAP)
3. Medical
4. The Emergency Food Assistance Program (TEFAP)
5. Emergency and Transitional Housing (ETH)
6. Supplemental Nutrition Program for Women, Infants, and Children (WIC)
7. Teen REACH
8. Title XX Donated Funds Initiative (DFI) - Senior Services
9. Substance Use Disorder Treatment and Intervention
10. Child Care Assistance Program
11. FIRST.IL
12. Vocational Rehabilitation

For each major program identified in the March 2023 report, this report provides statistical data, where available, for each of the demographic dispositions enumerated in the Act: race, age, sex, disability status, sexual orientation, gender identity, and primary or preferred language.

Section 20-15(e) of the Act states “if the Board or Department is unable to begin reporting the data required by subsection (a) by July 1, 2022, the Board or the Department shall state the reasons for the delay under the reporting requirements.” As of the date of this report, IDHS has not yet begun reporting certain subsets of the data required in the statute, which varied depending on the program, because the IDHS programs do not currently collect that data and the change management process is not yet fully implemented. This information is reflected in both the “Methodology” and “Statistics” sections of this report.

## **Change Management Efforts and Potential Challenges**

IDHS has identified what data is currently not being collected in the identified subset of programs. There are over 100 IDHS programs that serve customers across Illinois, with multiple, and differing data collection systems and/or processes. Additionally, some of these systems and/or processes are subject to federal reporting guidelines. IDHS will continue gathering information from program staff on their various data collection efforts and challenges and will use that information to inform an overarching data collection plan moving forward. IDHS will continue gathering information from program staff on their various data collection efforts and challenges and will use that information to inform an overarching data collection plan moving forward.

There will be several significant challenges in aligning data collection across all IDHS programs, including updating a large number of program applications, updating program information on all of those programs, accessing shared data from other State agencies (i.e., data for IDHS programs that is collected and maintained by other State agencies), and ensuring external partner capacity and compliance. Additionally, procurement efforts/timelines will impact our expanded data collection efforts. There will also be a training component for both internal and external personnel that must be completed as part of our implementation process. IDHS is confident that given appropriate time and resources, these challenges can be met.

**Methodology** The information contained in this report is based solely on the data provided by program participants and collected by program personnel for the programs indicated above. The data provided by program participants has not been audited for completeness and quality, therefore, no baseline for comparison has been established.

For this report, program participants are defined as any individual who receives program services or interventions directly from State agency staff, contractors, or grantees. The program participants count is the number of distinct individuals that have been identified as program participants regardless of demographic category.

### **Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), and Medical**

Date pulled: May 10, 2023

In each category (Race, Ethnicity, Sex, Disability, Age, Primary Language) the IDHS Division of Family and Community Services uses Business Objects, which is a software application that pulls information from the IDHS Integrated Eligibility System (IES). IES is used by the field to enter data provided by the customers applying for benefits to assist in determining eligibility for the SNAP, TANF, and Medicaid programs.

To determine a count for each program, a filter is added to the Business Object Report and then the program calculates the number based on what has been entered into IES by the field. Along with the filters, other analysis tools are used to get a breakdown of the required data elements such as the age groupings, disability status, gender, etc.

Gender identity and sexual orientation are not currently collected for these programs. The addition of these data fields will be addressed through upcoming change management efforts.

## **The Emergency Food Assistance Program (TEFAP)**

Date pulled: April 30,2023

The document used to gather data is called a Service Report. Providers complete and return this report quarterly. The information collected for the number of households served is entered in by each grant manager using the Illinois Emergency Food Portal. That information is then gathered by The Emergency Food Assistance Program (TEFAP) team and entered in as a total number in the Illinois SharePoint portal on the Program Data Performance Report.

## **Supplemental Nutrition Program for Women, Infants, and Children (WIC)**

Date pulled: May 10, 2023

Data is collected and reported using IWIC, a web-based system used by contracted local health departments and not for profits to enroll clients into the USDA-funded WIC Program. It captures demographic, socio-economic, health, and nutritional information to determine eligibility for WIC, and helps calculate what nutritional benefits should be issued to the client to alleviate their nutritional or health deficiencies. IWIC data is kept in a Microsoft SQL database. IWIC has some built-in reports, such as Race/Ethnic composition, and staff have the ability to query and report the data using Microsoft SQL Server Tools.

Per current USDA guidance, IWIC records the Race and Ethnicity of the client using the ERJA choices, except for Middle Eastern / North African. Sex is identified in the system as Gender and is a choice between Man and Woman with no Gender Identity. Sexual Orientation and Disability Status are not recorded. Age is calculated via their Date of Birth and Language is also recorded.

Gender Identity and Sexual Orientation are not currently being collected due to privacy concerns and the safety and well-being of minors. IDHS is working with GOMB and other state agencies to ensure the privacy and safety of individuals throughout this data collection process. While IDHS is entirely in support of the intent of the law –supporting equitable outcomes for youth and their families by providing critical demographic information- the collection of sexual orientation data and the collection of sex as separate from gender identity has the potential to cause young people harm. IDHS will continue to monitor this issue.

## **Teen REACH (Responsibility, Education, Achievement, Caring, and Hope)**

Date pulled: June 13, 2023

In each demographic category (Race, Ethnicity, Sex, Disability, Age, Primary Language), the program uses Business Objects, a software application that pulls information from the IDHS eCornerstone System (ECS). ECS is used to enter data of teens enrolled in the program.

To determine the count for each, a query is run against the database tables which contain the data which has been entered into the ECS. Separate queries are used to get a breakdown of the required data elements (age groupings, disability status, gender, etc.).

Gender Identity and Sexual Orientation are not currently being collected due to privacy concerns and

the safety and well-being of minors. IDHS is working with GOMB and other state agencies to ensure the privacy and safety of individuals throughout this data collection process. While IDHS is entirely in support of the intent of the law –supporting equitable outcomes for youth and their families by providing critical demographic information- the collection of sexual orientation data and the collection of sex as separate from gender identity has the potential to cause young people harm. IDHS will continue to monitor this issue.

### **Title XX Donated Funds Initiative (DFI) - Senior Services**

Date pulled: June 21, 2023

An Excel database is used to collect quarterly data on Race. Sex, Gender Identity, Sexual Orientation, Disability, Age, and Primary Language are not currently being collected. Program staff are working on a change management process to integrate the collection of enhanced demographic dispositions from community providers.

### **Substance Use Disorder Treatment and Intervention**

Date pulled: May 25, 2023

For each of the demographic categories reported, the Department’s Automated Reporting and Tracking System (DARTS) data was used to calculate counts. DARTS is the demographic and claims reporting system used by IDHS and all contracted substance use disorder providers to report service data reimbursed through the Substance Abuse and Mental Health Services Administration (SAMHSA) federal block grant or Medicaid Fee-For-Service. DARTS data is processed on the mainframe and transferred to a SQL Server. The program area uses Tableau to connect to the DARTS data on the SQL Server and perform analysis, including the ERJA counts reported here.

Gender, Sexual Orientation, and Disability Status are not uniquely collected in DARTS due to the fact that it is a billing system and not a robust data collection tool. IDHS continues to explore more robust data collection tools for this program and for other programs within the Division of Substance Use Prevention and Recovery.

### **Child Care Assistance Program (CCAP)**

Date pulled: June 13, 2023

The CCAP data is captured from a paper application process that is submitted to the IDHS Child Care Resource and Referral agencies. The data is then entered into the Child Care Management System. Data is stored on an IBM SQL Mainframe system. Data entered and stored includes demographic information to capture a comprehensive view of a child and family, and includes, but is not limited to: age, income and employment information, city and county of residence.

Sex, Disability Status, Sexual Orientation, Gender, Primary Language, and Age are not currently being collected. Gender Identity and Sexual Orientation are not currently being collected due to privacy concerns and the safety and well-being of minors. IDHS is working with GOMB and other state agencies to ensure the privacy and safety of individuals throughout this data collection process. While IDHS is entirely in support of the intent of the law –supporting equitable outcomes for youth and their families by providing critical demographic information- the collection of sexual orientation data and the

collection of sex as separate from gender identity has the potential to cause young people harm. IDHS will continue to monitor this issue.

## **FIRST.IL**

Date pulled: June 8, 2023

For each of the demographic areas reported, data experts pulled information using Crystal Reports software. Crystal Reports is a Windows-based report writer solution that allows for the creation of reports and dashboards from a variety of data sources.

## **Vocational Rehabilitation**

Date Pulled: June 16, 2023

The data collected for the Vocational Rehabilitation program aligns with data collection designations with the Federal Department of Education Rehabilitation Services Administration. All data was pulled from the Human Services Database.

### **Race and Ethnicity**

The Act provides that IDHS “shall use the same racial and ethnic classifications for each program.” 20 ILCS 65/20-15(a).

The enumerated classifications are:

- (1) American Indian and Alaska Native.
- (2) Asian/Asian American.
- (3) African American/Black.
- (4) Native Hawaiian and Other Pacific Islander.
- (5) Middle Eastern / North African
- (6) White/European American.

*Id.* The Act allows for IDHS to “further define the racial and ethnic categories[.]” *Id.*

The Act further states that if

a program administered by the Board, or the Department is subject to federal reporting requirements that include the collection and public reporting of statistical data on the racial and ethnic demographics of program participants, the Department may maintain the same racial and ethnic classifications used under the federal requirements if such classifications differ from the classifications listed in subsection (a).

**Statistical Data**

The key below corresponds to the data/information contained in each chart below:

- An “X” indicates when a demographic disposition has 10 or fewer people
- A blank indicates that data for a demographic disposition is not collected
- A “0” indicates that data for a demographic disposition is collected, but no program participants have selected that category as of when the report was pulled

**1. TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)**

**Race**

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN/ OTHER PACIFIC ISLANDER	MIDDLE EASTERN/ NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
77214	136	1439	29429	276		22496	0	1139	22299			

NOTES:

**Ethnicity**

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON- HISPANIC/ LATINO	INDIGENOUS
77214	5617	23420	24844				

NOTES:

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
77214	54547	3162	11277	6278	1684	254	12

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
77214	46160	30731		

NOTES:

### Disability Status

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
77214	763	76451	

NOTES:

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
77214									

NOTES: Sexual Orientation was not captured in TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER
77214								

NOTES: Gender Identity was not captured in TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

### Primary or Preferred Language

Program Count										
<i>Number of program participants</i>	NON- ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	TAGALOG (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN
77214	4947	1341	x	x	x	x	247			

## 2. SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM – (SNAP)

### Race

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
2061449	7085	53928	610985	8063		829827	0	27215	524346			

NOTES:



### Ethnicity

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC / LATINO	INDIGENOUS
2061449	316330	544925					

NOTES:

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
2061449	826731	149388	280773	229423	166505	190124	218505

NOTES:

### Sex

Program counts				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
2061449	1145377	916072		

NOTES:

### Disability Status

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
2061449	306068		

NOTES:

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
2061449									

NOTES: Sexual Orientation was not captured in SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM – (SNAP) EDUCATION

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON- CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
2061449								

NOTES: Gender Identity was not captured in SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM – (SNAP) EDUCATION

### Primary or Preferred Language

Program Count										
<i>Number of program participants</i>	NON- ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	TAGALO G (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN
2061449	20444	111909	3472	4533	242	1288	5804			

NOTES:

### 3. MEDICAL

#### Race

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
3831788	13420	128268	866466	21940		1665767	62679	1073248	.			

Notes:

#### Ethnicity

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON- HISPANIC / LATINO	INDIGENOUS
3831788	143980	890393					

NOTES:

#### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
3831788	1522832	356391	544654	418353	328507	318452	342597

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
3831788	2080144	1751644		

NOTES:

### Disability Status

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
3831788	395212		

NOTES:

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
3831788									

NOTES: Sexual Orientation was not captured for the MEDICAL PROGRAM

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON- CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER
3831788								

NOTES: Gender Identity was not captured for the MEDICAL PROGRAM

### Primary or Preferred Language

Program Count											
<i>Number of program participants</i>	NON- ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	TAGALOG (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN	UNKNOWN
3831788	38312	320693	7719	10295	509	2280	10091				

NOTES: Primary or Preferred Language was not captured for the MEDICAL PROGRAM

### 4. THE EMERGENCY FOOD ASSISTANCE PROGRAM (TEFAP)

#### Race

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
6367237												

NOTES: Race was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM

#### Ethnicity

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC / LATINO	INDIGENOUS
6367237							

NOTES: Ethnicity was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
6367237							

NOTES: Age was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
6367237				

NOTES: Sex was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM

### Disability Status

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
6367237			

NOTES: Disability Status was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER CATEGORY NOT SPECIFIED
6367237									

NOTES: Sexual Orientation was not captured in THE EMERGENCY FOOD ASSISTANCE PROGRAM

### Gender Identity

Program Count								
<i>Number of program participants.</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
6367237								

NOTES: Gender Identity was not captured in *THE EMERGENCY FOOD ASSISTANCE PROGRAM*

### Primary or Preferred Language

Program Count										
<i>Number of program participants</i>	NON- ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	TAGALOG (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN
6367237										

Notes: Primary or Preferred Language was not captured in *THE EMERGENCY FOOD ASSISTANCE PROGRAM*

## 5. EMERGENCY AND TRANSITIONAL HOUSING

### Race

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
16889	94	99	10028	100		5446	517	605				

NOTES:

### Ethnicity

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC / LATINO	INDIGENOUS
16889	2628						

NOTES:

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
16889	4126	3824	5154	2615	1170		

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
16889	7385	9504	0	

NOTES:

### Disability Status

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
16889	5155		

NOTES:



### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER CATEGORY NOT SPECIFIED
16889									

NOTES: Sexual Orientation is not captured for EMERGENCY AND TRANSITIONAL HOUSING

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
16889	9504	7385		0				

NOTES:

### Primary or Preferred Language

Program Count											
<i>Number of program participants</i>	NON-ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	TAGALOG (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN	UNKNOWN
16889		607	10	X				16270			

NOTES:

**6. SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS AND CHILDREN – (WIC)**

**Race**

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKA	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC	MIDDLE EASTERN NORTH	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC/ LATINO	ASIAN	OTHER
181807	992	7947	51689	580		128937		82174				

NOTES:

**Ethnicity**

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC / LATINO	INDIGENOUS
181807	75762						

NOTES:

**Age**

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
181807	143097	11551	20440	6599	110		

NOTES:

### Sex

Program Count				
Number of program participants	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
181807	109512	72296		

NOTES:

### Disability Status

Program Count			
Number of program participants	DISABLED	NOT DISABLED	UNKNOWN
181807			

NOTES: Disability Status is not captured for SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS AND CHILDREN - WIC PROGRAM

### Sexual Orientation

Program Count									
Number of program participants	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
181807									

NOTES: Sexual Orientation is not captured for SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS AND CHILDREN - WIC PROGRAM

### Gender Identity

Program Count								
Number of program participants	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
181807								

NOTES: Gender Identity is not captured for SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS AND CHILDREN - WIC PROGRAM

### Primary or Preferred Language

Program Count											
<i>Number of program participants</i>	NON-ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	FRENCH	HINDI	ARABIC	VIETNAMESE	RUSSIAN	CREOLA (HAITIAN)	OTHER
263897	219500	38409	84	878	688	192	1696	130	278	64	1910

NOTES: Other includes Korean, Bosnian, Portuguese, Italian, Punjabi, Croatian, Greek, Tagalog (including Filipino), and American Sign Language) For Primary Language counts are household based, all other counts are client based.

### 7. TEEN REACH

#### Race

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
9591	434	184	4734	71		3814		292	62	X		

NOTES:

### Ethnicity

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC / LATINO	INDIGENOUS
9591	2824	6700	x	X			

NOTES:

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
9591	9294	300	X	x	0	0	

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
9591	4419	5155	18 – Non-binary	

NOTES:

### Disability Status

Program Count				
<i>Number of program participants</i>	Developmental Disabilities	Developmental Delay	Respiratory Impairments	OTHER
9591	X	X		78

NOTES

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER CATEGORY NOT SPECIFIED
9591									

NOTES: Sexual Orientation is not captured for TEEN REACH

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
9591	4419	5155	18					

NOTES:

### Primary or Preferred Language

Program Count											
<i>Number of program participants</i>	ENGLISH	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	CAMBODIAN	RUSSIAN	FRENCH	VIETNAMESE	AMERICAN SIGN LANGUAGE	KOREAN	OTHER
9591	8880	547	X	16	X	X	X	X	X		59

NOTES:

**8. TITLE XX DFI SENIOR SERVICES**

**Race**

Program Count												
<i>The total number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
15325												

NOTES: Race was not captured for TITLE XX DFI SENIOR SERVICES

**Ethnicity/Indigeneity**

Program Count									
<i>The total number of program participants</i>	LATINA/LATINO/LATINX /HISPANIC	OTHER CATEGORY NOT SPECIFIED	WHITE/EUROPEAN AMERICAN	AFRICAN AMERICAN/ BLACK	American Indian/Alaska Native	ASIAN/ ASIAN AMERICAN	2 or More Races	NATIVE HAWAIIAN / PACIFIC ISLANDER	
15325	273	110	11340	3419	34	107	34	X	

NOTES:

**Age**

Program Count							
<i>The total number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
15325							

NOTES: Age was not captured for TITLE XX DFI SENIOR SERVICES

### Sex

Program Count				
<i>The total number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
15325				

NOTES: Sex was not captured for TITLE XX DFI SENIOR SERVICES

### Disability Status

Program Count			
<i>The total number of program participants, regardless of demographic category.</i>	DISABLED	NOT DISABLED	UNKNOWN
15325			

NOTES: Disability Status was not captured for TITLE XX DFI SENIOR SERVICES

### Sexual Orientation

Program Count									
<i>The total number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER CATEGORY NOT SPECIFIED
15325									

NOTES: Sexual Orientation was not captured for TITLE XX DFI SENIOR SERVICES

### Gender Identity

Program Count							
<i>The total number of program participants.</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)
15325							

NOTES: Gender was not captured for TITLE XX DFI SENIOR SERVICES



**Primary or Preferred Language**

Program Count										
<i>The total number of program participants</i>	NON- ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN , CANTONESE)	TAGALOG (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN
15325										

NOTES: Primary or Preferred Language was not captured for TITLE XX DFI SENIOR SERVICES

**9. Substance Use Disorder Treatment and Intervention**

**Race**

Program Count										
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO
39136	144	152	14039	40		22813	1948			

NOTES:

**Ethnicity/Indigeneity**

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON- HISPANIC / LATINO	INDIGENOUS
39136	5967						

NOTES:

**Age**

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
39136	1557	3498	11619	9106	7042	4890	1424

NOTES:

**Sex**

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
39136	12961	26175		

NOTES:

**Disability Status**

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
39136			

NOTES: Disability Status was not captured for Substance Use Disorder Treatment and Intervention

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
39136									

NOTES: Sexual Orientation Substance Use Disorder Treatment and Intervention

### Gender Identity

Program Count							
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON- CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)
39136	26175	12961					

NOTES:

### Primary or Preferred Language

Program Count										
<i>Number of program participants</i>	NON-ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN, CANTONESE)	GERMAN	HINDI	ARABIC	ENGLISH	RUSSIAN	OTHER
39136	1039	1062	55	X	12	X	60	37852	X	60

NOTES: Other includes Vietnamese, Other Asian, French, Korean, Other African, Other Indian

**10. Child Care Assistance Program**

**Race**

Program Count										
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO
121823	466	2442	53440	0		26350	11434		27691	

NOTES:

***Ethnicity/Indigeneity***

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC/LATINO	INDIGENOUS
121823							

NOTES: *Ethnicity/Indigeneity was not captured for Child Care Assistance Program*

**Age**

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
121823	121784	39	0	0	0	0	0

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
121823	60155	61105	563	

NOTES:

### Disability Status

Program Count			
<i>Number of program participants</i>	DISABLED	NOT DISABLED	UNKNOWN
121823			

NOTES: Disability Status was not captured for Child Care Assistance Program

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
121823									

NOTES: Sexual Orientation was not captured for Child Care Assistance Program

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER
121823								

NOTES: Gender Identity was not captured for Child Care Assistance Program

### Primary or Preferred Language

Program Count										
<i>Number of program participants</i>	ENGLISH	SPANISH	CHINESE (INCLUDING MANDARIN , CANTONESE)	EUROPEAN SLAVIC	HINDI & ARABIC	AMERICAN SIGN LANGUAGE	AFRICAN	NATIVE MEXICAN	CARIBBEAN	OTHER
121823	121283	266								274

NOTES: Other language includes unspecified language, Pacific Island, and Native Alaskan

**11. FIRST IL**

**Race**

Program Count										
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO
292	X	X	104	0	0	145	34			

NOTES

***Ethnicity/Indigeneity***

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC/LATINO	INDIGENOUS
292	48	134	110				

NOTES:

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
292	58	130	84	16	X	0	X

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
292	156	131	X	

NOTES:

### Disability Status

Program Count			
<i>The total number of program participants, regardless of demographic category.</i>	DISABLED	NOT DISABLED	UNKNOWN
306			

*NOTES: Disability Status was not captured for FIRST IL*

### Sexual Orientation

Program Count									
<i>T Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
292									

*NOTES: Sexual Orientation was not captured for FIRST IL*

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER
292								

NOTES: Gender Identity was not captured for FIRST IL

### Primary or Preferred Language

Program Count										
<i>Number of program participants</i>	NON- ENGLISH PRIMARY LANGUAGE	SPANISH	POLISH	CHINESE (INCLUDING MANDARIN , CANTONESE)	TAGALOG (INCLUDING FILIPINO)	HINDI	ARABIC	ENGLISH	AMERICAN SIGN LANGUAGE	KOREAN
306										

NOTES: Primary or Preferred Language was not captured for FIRST IL

## 12. VOCATION REHABILITATION

### Race

Program Count												
<i>Number of program participants</i>	AMERICAN INDIAN / ALASKAN NATIVE	ASIAN / ASIAN AMERICAN	AFRICAN AMERICAN / BLACK	NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	MIDDLE EASTERN NORTH AFRICAN	WHITE / EUROPEAN AMERICAN	SOME OTHER RACE ALONE	TWO OR MORE RACES	NO RACE SPECIFIED	HISPANIC / LATINO	ASIAN	OTHER
29761	125	841	6667	54	X	14954		662	1125			



### Ethnicity

Program Count							
<i>Number of program participants</i>	LATINA/LATINO/LATINX/HISPANIC	OTHER CATEGORY NOT SPECIFIED	UNKNOWN/ NO ETHNICITY	MEXICAN/MEXICAN AMERICAN	NOT HISPANIC	NON-HISPANIC / LATINO	INDIGENOUS
29761	5403						48

NOTES:

### Age

Program Count							
<i>Number of program participants</i>	18 AND UNDER	19-24	25-34	35-44	45-54	55-64	65+
29761	12011	10788	2502	1577	1348	1171	364

NOTES:

### Sex

Program Count				
<i>Number of program participants</i>	FEMALE	MALE	OTHER CATEGORY NOT SPECIFIED	NOT LISTED
29761	12099	17662		

[NOTES:](#)

### Disability Status

Program Count										
<i>Number of program participants</i>	DEVELOPMENTAL DISABILITIES	DEVELOPMENTAL DELAY	BOTH MOBILITY AND MANIPULATION / DEXTERITY / ORTHOPEDIC / NEUROLOGICAL IMPAIRMENTS	COGNITIVE IMPAIRMENTS (LEARNING, THINKING, PROCESSING, CONCENTRATION)	OTHER	RESPIRATORY IMPAIRMENTS	DEAF-BLINDNESS	TOTAL BLINDNESS	PSYCHOSOCIAL IMPAIRMENTS (INTERPERSONAL AND BEHAVIORAL)	OTHER VISUAL IMPAIRMENTS
29761			333	17663		131	49	134	4994	323

OTHER PHYSICAL IMPAIRMENTS (NOT LISTED)	OTHER ORTHOPEDIC IMPAIRMENTS	OTHER MENTAL IMPAIRMENTS	OTHER HEARING IMPAIRMENTS	MOBILITY ORTHOPEDIC/NEUROLOGICAL IMPAIRMENTS	MANIPULATION /DEXTEIRITY	LOW VISION	LEGALLY BLIND	HEARING LOSS, PRIMARY COMMUNICATION VISUAL	HEARING LOSS, PRIMARY COMMUNICATION AUDITORY
585	171	1130	65	567	445	170	703	114	355

GENERAL PHYSICAL DEBILITATION (FATIGUE, WEAKNESS, PAIN, ETC.)	DEAFNESS, PRIMARY COMMUNICATION VISUAL	DEAFNESS, PRIMARY COMMUNICATION AUDITORY	COMMUNICATIVE IMPAIRMENTS (EXPRESSIVE/RECEPTIVE)	DISABLED	NOT DISABLED	UNKNOWN
812	410	358	384			

NOTES:

### Sexual Orientation

Program Count									
<i>Number of program participants</i>	BISEXUAL	GAY	LESBIAN	QUEER	QUESTIONING AND/OR UNSURE	STRAIGHT (HETEROSEXUAL)	ADDITIONAL CATEGORY/IDENTITY NOT LISTED	PREFER NOT TO ANSWER	OTHER
29761									

NOTES: Sexual Orientation was not captured for **VOCATION REHABILITATION**

### Gender Identity

Program Count								
<i>Number of program participants</i>	MAN	WOMAN	NON-BINARY, GENDER NON-CONFORMING	OTHER	PREFER NOT TO ANSWER	TRANSGENDER FEMALE (MALE TO FEMALE)	TRANSGENDER MALE (FEMALE TO MALE)	OTHER CATEGORY NOT SPECIFIED
29761	17662	12099	98	x	71			

NOTES

### Primary or Preferred Language

Program Count											
<i>Number of program participants</i>	English	Spanish	American Sign Language	Non-English Primary Language	Arabic	Polish	Chinese (including Mandarin, Cantonese)	URDU	Gujarati	Korean	Other
29761	27782	1159	425		140	16	12	12	X	X	86

NOTES: Other Languages include Vietnamese, Serbian, Lithuanian, Russian, Bosnian, Hindi, Lithuanian, and Unknown

**Conclusion**

This report is transmitted on behalf of IDHS Secretary Grace B. Hou. For additional copies of this report or more specific information, please contact Caronina Grimble, IDHS Director of the Office of Strategy, Equity, and Transformation, [caronina.grimble@illinois.gov](mailto:caronina.grimble@illinois.gov), 312-793-3970.