101 West Jefferson Street Springfield IL 62702 217.785.7570

555 West Monroe Street Chicago IL 60661 312.814.3190



JB Pritzker Governor

David Harris

December 1, 2022

Clerk John Hollman 402 State House Springfield, Illinois 62706

Dear Mr. Hollman:

As required by statute, I am submitting on behalf of the Director the annual report of the Illinois Department of Revenue's efforts to assist other state agencies in collecting debt owed to the State of Illinois. Attached is a report on these activities for Fiscal Year 2022.

Throughout FY22, IDOR maintained contact with the participating state agencies to review account receivable practices and recommend procedural improvements to enhance collection efforts. IDOR Collection staff continues to work with the agencies on issues with debt collection such as:

- the importance of capturing unique identifying account information
- timely referral of overdue accounts for collection action
- the requirement to continue to refer debt to the Illinois Office of the Comptroller

IDOR has contracted with and closely manages several high-quality, third-party collection firms to recover outstanding state agency debt, including tax debt. In FY22, the program has successfully recovered \$18,944,735 from an inventory of other State agencies aged receivables. IDOR continues to encourage state agencies to place their delinquent debts with our collection firms.

If you have any questions or require additional information, do not hesitate to contact me at 217-782-5195.

Sincerely,

Steven D. Hayes, Collections Program Administrator for Director David Harris

cc: Director, David Harris

Chief of Enforcement, Vincent Cacioppo

## Revenue Debt Collection Bureau Agency's debt accepted by the Bureau Fiscal Year 2022: July 2021 - June 2022

	#					
Collection Firm/	Placed	\$ Placed	\$ Collected	C/A Fees	State Remit	Recovery
State Agency						Rate
Harris & Harris						
Environmental Protection Agency	91	\$539,488	\$0	\$0	<b>\$</b>	0.00%
Public Health	S	\$44,426	\$0	\$0	\$0	0.00%
Racing Board	53	\$20,457	\$0	\$0	\$0	0.00%
Harris & Harris totals	149	\$604,371	0\$	\$0	\$0	0.00%
Harvard Collection Services						
Board of Education	0	\$0	\$954	\$172	\$782	0.00%
Commerce Commission	735	\$297,745	\$2,218	\$347	\$1,871	0.74%
Teacher Retirement System	0	\$0	\$1,800	\$324	\$1,476	0.00%
Financial & Professional Regulations		\$67,437	\$58,446	\$6,084	\$52,362	86.67%
Human Services	38,335	\$58,650,276	\$19,274,089	\$392,739	\$18,881,349	32.86%
Inspector General	6	\$387,872	\$307	\$55	\$252	0.08%
State Police	14	\$225,241	\$4,799	\$780	\$4,019	2.13%
Lottery	35	\$1,269,540	\$3,200	\$576	\$2,624	0.25%
Harvard Collection Services totals	39,139	\$60,898,111	\$19,345,812	\$401,077	\$18,944,735	31.77%
Grand Totals	39,288 \$6	\$61,502,482.00	\$19,345,812.18	\$401,077.01	\$18,944,735.17	31.46%