

BODY WORN CAMERA 2021 REPORT

Agency

East Peoria Police Department

Number of Cameras in Use

48

Number of Officers Using Cameras

41

TECHNICAL ISSUES ENCOUNTERED

Date	Camera	Notes
01/15/21	LE5-014604	Chief Brodrick advised his camera battery is lasting approximately four hours. Ran battery test and it recorded for 4 hours and 32 minutes. 01/15/21 replaced with LE5-303312 01/19/21 prepared return to AXON 01/29/21 received replacement camera LE5-303044
01/29/21	LE5-013979	The dock that Officer Olinger's BWC was in had to be reset because it had lost connection to the server. Afterwards, the status light was flashing yellow. After resetting it went to solid red. I connected the camera to my computer and manually uploaded eight videos. The camera was reset and placed back in the dock.
02/15/21	LE5-300046	Officer Giffhorn inadvertently lost her BWC in several inches of snow while assisting subjects out of a vehicle that had rolled over in a deep ditch. 02/16/21 replaced with LE5-014089 The BWC was found shortly after.
02/16/21	LE5-013979	The dock that Officer Olinger's BWC was in had to be reset because it had lost connection to the server. Afterwards, the status light was flashing yellow. After resetting the camera it was still flashing yellow. I connected the camera to my computer and manually uploaded one video. The camera was reset and placed back in the dock.
04/01/21	LE5-300744	Officer Meinders advised his camera has not been turning on using the power button. 04/01/21 replaced with LE5-303047 04/01/21 prepared return to AXON 05/26/21 never received replacement camera, emailed AXON. AXON mixed up the delivery and sent the replacement to Peoria PD. 06/01/21 received replacement camera LE5-303547
04/01/21	LE5-014763	Officer Swearingen advised his camera has not been turning on using the power button. 04/01/21 replaced with LE5-303049 04/01/21 prepared return to AXON 05/26/21 never received replacement camera, emailed AXON. AXON mixed up the delivery and sent the replacement to Peoria PD. 06/01/21 received replacement camera LE5-303548
04/15/21	LE5-303047	Officer Meinders advised he can use his cell phone to connect to his new camera, however, it will not function properly in the Veripatrol App. 04/15/21 emailed Axon 04/16/21 replaced with LE5-014196

04/15/21	LE5-303049	Officer Swearingen advised he can use his cell phone to connect to his new camera, however, it will not function properly in the Veripatrol App. 04/15/21 emailed Axon 04/16/21 replaced with LE5-301077
04/22/21	LE5-013975	Officer Jared Hutton advised his camera battery is lasting approximately five hours. Ran battery test and it recorded for 5 hours and 8 minutes. 04/22/21 replaced with LE5-014599 05/26/21 prepared return to AXON 06/08/21 received replacement camera LE5-303539
04/23/21	LE5-014599	Officer Jared Hutton advised the camera he was just assigned turns off on its own after a short period of time, then he is unable to turn it back on using the power button. 04/23/21 replaced with LE5-302405 05/26/21 prepared return to AXON 06/08/21 received replacement camera LE5-303542
04/29/21	LE5-014196	Officer Meinders advised his camera battery is lasting approximately seven hours. Ran battery test and it recorded for 7 hours and 3 minutes. 05/05/21 replaced with LE5-300738 06/16/21 prepared return to AXON 07/02/21 received replacement camera LE5-303505
05/11/21	LE5-301764	Officer Falk advised her camera battery does not seem to be lasting a whole eight hours. Ran battery test and it recorded for 6 hours and 15 minutes. 05/14/21 replaced with LE5-301761 06/16/21 prepared return to AXON 07/02/21 received replacement camera LE5-303506
06/01/21	LE5-301702	Officer Simmons' camera was flashing yellow in the dock. After taking it out and resetting it twice, it continued to flash. I connected it to my computer and manually uploaded one video. Placed back in dock and it appears to be functioning normally now.
06/03/21	LE5-303547	New camera received on 06/01/21 - noticed the status light was solid red while docked. I reset the camera and put it back in the dock but that did not help. I connected the camera to my computer to check firmware and redocked it. The status light remained red, so I reset the dock, the camera appears to be functioning normally now.
06/09/21	LE5-013678	Officer Virgil advised his camera was on and recording when it vibrated and stopped recording. While slightly adjusting the front switch, the camera started recording again. He reported that it happened again on 06/10/21, appears to be a problem with the switch. 06/10/21 replaced with LE5-014184 (was Spare 2 - going to assign one of the new cameras as Spare 2 due to continuing issues with these cameras not connecting to Veripatrol properly) 06/16/21 prepared return to AXON 07/02/21 received replacement camera LE5-303507
06/24/21	LE5-003124	Officer Stickelmaier advised his camera battery seems to last about 4-5 hours. Ran battery test and it recorded for 5 hours and 4 minutes. 06/25/21 replaced with LE5-300838 07/09/21 prepared return to AXON

		<p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/01/21 received replacement camera LE5-305752</p>
07/03/21	LE5-300737	<p>While on handling a call, Officer Swise noticed his BWC had no lights activated and it was vibrating. He reset the camera while on scene and it functioned for a short period of time. Once back in the squad room, the status light was solid green. The BWC was docked for the remainder of the shift and has been functioning normally since.</p>
07/08/21	LE5-300838	<p>BWC fell off while Officer Stickelmaier was assisting in securing handcuffs on a subject that began resisting. The fall caused the back mounting piece to break off.</p> <p>07/09/21 replaced with LE5-301753</p> <p>07/09/21 prepared return to AXON</p> <p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/01/21 received replacement camera LE5-305750</p>
07/08/21	LE5-301708	<p>Officer J. Patterson's BWC got wet during a foot pursuit. The camera will not turn on and will not download video while docked. When trying to upload video using a computer, I receive a warning that reads "Failed to mount camera storage. Check the connection."</p> <p>07/09/21 replaced with LE5-303306</p> <p>07/09/21 prepared return to AXON (video recovery needed)</p> <p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/01/21 received replacement camera LE5-305754</p> <p>09/28/21 emailed about video recovery (RMA# 412127)</p> <p>09/29/21 received email with link to download recovered footage (14 videos total)</p>
07/09/21	LE5-301753	<p>Officer Stickelmaier advised the camera he was just assigned only lasted approximately 3 hours. Ran a battery test and it recorded for 3 hours and 23 minutes.</p> <p>07/09/21 replaced with LE5-303505</p> <p>07/16/21 prepared return to AXON</p> <p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/07/21 received replacement camera LE5-305744</p>

07/09/21		<p>I sent a follow up email to VIEVU Support checking the status of a fix for the new cameras since they are not connecting to Veripatrol properly.</p> <p>07/12/21 VIEVU support responded with an email that included a firmware update for the cameras. I manually updated 13 cameras.</p>
07/11/21	LE5-014187	<p>Officer LaHood advised the back mounting piece on his camera broke off during his shift. Also, the power button had not been working correctly for quite some time.</p> <p>07/13/21 replaced with LE5-303506</p> <p>07/16/21 prepared return to AXON</p> <p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/07/21 received replacement camera LE5-305747</p>
07/13/21	LE5-300738	<p>Officer Meinders advised the status light on his camera is not flashing red when the camera is on. While recording the status light slowly flashes green, but as soon as recording has been stopped the light goes out.</p> <p>07/13/21 replaced with LE5-303334</p> <p>07/16/21 prepared return to AXON</p> <p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/07/21 received replacement camera LE5-305743</p>
07/13/21	LE5-301536	<p>Officer P. Patterson advised no videos downloaded to VIEVU after he docked his camera last night. Our docks had lost connection to the server some time overnight and had to be reset by Peoria PD. I docked his camera again and waited for the status light to stop slow blinking blue. Unfortunately, no videos downloaded from the camera. I connected it to my computer to manually upload video and received a message advising there are no videos on the camera.</p> <p>07/14/21 replaced with LE5-303507</p> <p>07/16/21 prepared return to AXON (video recovery needed)</p> <p>08/04/21 have not received an update or replacement cameras, emailed AXON</p> <p>08/05/21 received the following response from AXON: "We are doing maintenance on our RMA system and processing has been paused. I will keep this ticket open and update you once it gets processed."</p> <p>09/07/21 received replacement camera LE5-305740</p> <p>09/28/21 emailed about video recovery (RMA# 412562)</p> <p>09/28/21 received email response advising there were no videos to upload from the camera</p>
07/22/21	LE5-014587	<p>Detective Fisher first became aware of camera malfunction on 7/11/21. He advised he had recorded 2 videos and on the 3rd time stated the following happened; he advised that when turning the camera on, the blue status light is constant steady. While camera is on it is continuously vibrating until camera is</p>

		<p>turned off. Detective Fisher reset camera and docked. Amanda also reset camera and docked, camera still continuously vibrating with constant blue light on. Amanda connected to her computer to check to see if any videos needed to be manually uploaded and received message advising there are no videos on the camera.</p> <p>07/22/21 replaced with LE5-303309 09/01/21 prepared return to Axon 09/27/21 received replacement camera LE5-305582</p>
08/02/21	LE5-301761	<p>Officer Falk advised her camera battery seems to be lasting less than 4 hours. Ran battery test and it recorded for 2 hours and 11 minutes.</p> <p>08/05/21 replaced with LE5-303539 09/01/21 prepared return to Axon 09/27/21 received replacement camera LE5-305584</p>
08/03/21	LE5-013669	<p>Sgt. Catton advised his camera battery is not lasting a whole 8 hours. Ran battery test and it recorded for 6 hours and 15 minutes.</p> <p>08/05/21 replaced with LE5-303044 09/01/21 prepared return to Axon 09/27/21 received replacement camera LE5-305585</p>
08/16/21	LE5-014184	<p>Officer Virgil advised his camera battery is not lasting a whole 8 hours. Ran battery test and it recorded for 5 hours and 38 minutes.</p> <p>08/18/21 replaced with LE5-301702 (what was Spare 5). 09/01/21 prepared return to Axon 09/27/21 received replacement camera LE5-305626</p>
08/24/21	LE5-303539	<p>Officer Falk's BWC status light was flashing yellow while sitting in the dock. I reset the camera and the status light was still flashing. I reset the dock and the status light was still flashing. I hooked the camera to my computer and had to manually upload one video. I then reset the camera, docked it, and it appears to be functioning normally now.</p>
08/27/21	LE5-303306	<p>Officer J. Patterson's BWC status light was slow blinking blue for an unusual length of time, so I reset the camera and the dock. After the reset, the status light began flashing yellow. I hooked the camera to my computer and had to manually upload five videos. I then reset the camera, docked it, and it appears to be functioning normally now.</p>
09/22/21	LE5-301763	<p>Officer Bieber advised his camera will no longer turn on using the power button. He has been sliding the switch to the record position to get it to power on.</p> <p>09/22/21 replaced with LE5-303542 11/05/21 prepared return to Axon 11/15/21 received replacement camera LE5-304334</p>
10/28/21	LE5-301762	<p>D/C Horn advised his camera will not turn on. I reset the camera and tried to turn it on. The status light started flashing blue and then turned to solid red.</p> <p>10/28/21 replaced with LE5-305747 11/05/21 prepared return to Axon 11/15/21 received replacement camera LE5-305985</p>
11/01/21	LE5-303507	<p>Officer P. Patterson advised his camera would not turn on. I reset the camera and it still would not turn on. While trying to turn it on, the status light flashed blue and white multiple times before going out.</p> <p>11/01/21 replaced with LE5-305750</p>

		<p>11/05/21 prepared return to Axon</p> <p>11/15/21 received replacement camera LE5-305987</p>
12/14/21	LE5-300046	<p>Officer Klyber advised his camera's status light has been slow blinking red while in the record position and when it does this, he has been unable to turn it on/off using the power button. After resetting it, the same thing happened again.</p> <p>12/14/21 replaced with LE5-305985</p> <p>01/28/22 prepared return to Axon</p> <p>02/07/22 received replacement camera LE5-304768</p>
12/28/21	LE5-013979	<p>Officer Olinger advised his camera has not been downloading videos while in the dock. The camera was reset and placed back in the dock, but still would not download video. While connected to a computer, to manually upload the videos, the status light does not turn on at all.</p> <p>12/29/21 replaced with LE5-304334</p> <p>01/28/22 prepared return to Axon (video recovery needed)</p> <p>02/07/22 received replacement camera LE5-304771</p>
12/29/21	LE5-014182	<p>Testing battery life of older camera before issuing it to a new officer. Ran battery test and it recorded for 6 hours and 40 minutes.</p> <p>01/28/22 prepared return to Axon</p> <p>02/07/22 received replacement camera LE5-304776</p>