

## 1 HOUSE RESOLUTION

2 WHEREAS, The Office of the Auditor General released a  
3 report in January 2002 in which it found that 114 State  
4 agencies reported having publicly accessible web sites, and  
5 that at least 52 of those State agencies used technology,  
6 such as "cookies" or user logs, to collect information on the  
7 use of their web sites; and

8 WHEREAS, The Auditor General's report found that there  
9 are no Statewide requirements specifically for State  
10 agencies' use of technology to collect information on users  
11 of State agency web sites or requirements regarding the  
12 establishment and posting of privacy policies; and

13 WHEREAS, The Auditor General's report found that only 32  
14 agencies reported that they had a privacy statement or policy  
15 on their web sites and that the content and location of the  
16 privacy statements or policies varied widely; therefore, be  
17 it

18 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE  
19 NINETY-SECOND GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, that  
20 we urge each State agency to include a privacy policy on its  
21 web site; that conspicuous hyperlinks to the privacy policy  
22 should be located on the web site's home page and on other  
23 locations on the web site where personal information is  
24 collected or tracking technology is used; and that the  
25 privacy policy should contain a description of the State  
26 agency's information practices with regard to at least the  
27 following matters:

- 28 (1) the services the site provides;
- 29 (2) the information the State agency obtains from  
30 individuals online;
- 31 (3) whether the State agency obtains the information  
32 directly or indirectly and an explanation of any indirect

1 means used to obtain the information;

2 (4) whether an individual's provision of the requested  
3 data is optional or required;

4 (5) a person's option to choose to proceed with the  
5 transaction and any alternatives available; how the State  
6 agency uses the information;

7 (6) whether and under what circumstances the State  
8 agency discloses the obtained information to other entities  
9 or persons;

10 (7) whether other entities or persons are collecting  
11 information through the site; and

12 (8) a general description of the security measures in  
13 place to protect a person's information without compromising  
14 the integrity of the security measures; and be it further

15 RESOLVED, That we urge each State agency to refrain from  
16 gathering data from users on the State agency's web site  
17 unless it demonstrates a compelling need to do so; and that  
18 the compelling need, if any, should be identified as such and  
19 stated as part of the privacy policy; and be it further

20 RESOLVED, That a copy of this resolution be delivered to  
21 the Office of the Auditor General for distribution to the  
22 appropriate State agencies.