- 1 AN ACT concerning telecommunications.
- Be it enacted by the People of the State of Illinois, 2
- 3 represented in the General Assembly:
- 4 Section 5. The Public Utilities Act is amended by
- changing Sections 13-100, 13-101, 13-501, 13-502, 13-506.1, 5
- 13-508, 13-514, 13-515, 13-516, 13-801, and 13-902 and adding б
- 7 Sections 13-202.5, 13-216, 13-217, 13-517, 13-1001, and
- 13-1002 as follows: 8
- (220 ILCS 5/13-100) (from Ch. 111 2/3, par. 13-100) 9
- (Section scheduled to be repealed on July 1, 2001) 10
- Sec. 13-100. Short title. This Article shall-be-known 11
- 12 and may be cited as the Telecommunications Consumer Choice
- 13 Universal-Telephone-Service-Protection Law of 2001 1985.
- (Source: P.A. 84-1063.) 14

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- 15 (220 ILCS 5/13-101) (from Ch. 111 2/3, par. 13-101)
- (Section scheduled to be repealed on July 1, 2001) 16
- Sec. 13-101. Application of Act to telecommunications 17
- rates and services. Except to the extent modified

supplemented by the specific provisions of this Article, the

- Sections of this Act pertaining to public utilities, public 20
- 21 utility rates and services, and the regulation thereof, are
- and 22 fully equally applicable to noncompetitive
- telecommunications rates and services, and the regulation 23
- thereof, except where the context clearly renders such 24
- provisions inapplicable. Except to the extent modified or 25
- supplemented by the specific provisions of this Article, 26
- Articles I through V, Sections 8-301, 8-505, 9-221, 9-222, 27
- 9-222.1, 9-222.2, 9-250, and 9-252.1, and Articles X and XI 28
- of this Act are fully and equally applicable to competitive 29
- telecommunications rates and services, and the regulation 30

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1 thereof.
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- 2 (Source: P.A. 90-38, eff. 6-27-97.)
- 3 (220 ILCS 5/13-202.5 new)
- 4 <u>Sec. 13-202.5. Incumbent local exchange carrier.</u>
- 5 <u>"Incumbent local exchange carrier" means, with respect to an</u>
- 6 area, the telecommunications carrier that provided
- 7 <u>noncompetitive local exchange telecommunications service in</u>
- 8 that area on February 8, 1996, and on that date was deemed a
- 9 member of the exchange carrier association pursuant to 47
- 10 C.F.R. 69.601(b), and includes its successors, assigns, and
- 11 <u>affiliates.</u>
- 12 (220 ILCS 5/13-216 new)
- 13 <u>Sec. 13-216. Network element. "Network element" means a</u>
- 14 <u>functionality</u>, <u>facility</u>, <u>or equipment used in the provision</u>
- of a telecommunications service or, if unused, intended for
- 16 <u>use in the provision of a telecommunications service.</u> The
- 17 <u>term also includes features and capabilities that are</u>
- 18 provided by means of the functionality, facility, or
- 19 <u>equipment</u>, including, but not limited to, subscriber numbers,
- 20 <u>databases</u>, <u>signaling systems</u>, <u>and information sufficient for</u>
- 21 <u>billing and collection or used in the transmission, routing,</u>
- or other provision of a telecommunications service.
- 23 (220 ILCS 5/13-217 new)
- Sec. 13-217. Cost-based rate. "Cost-based rate" means a
- 25 rate for a service or a network element composed of:
- 26 <u>(1) the forward-looking total long-run incremental</u>
- 27 <u>direct cost of the service or network element; plus</u>
- 28 <u>(2) a proportional allocation of any</u>
- 29 <u>forward-looking long-run incremental joint cost of 2 or</u>
- 30 <u>more services or network elements of which the service or</u>
- 31 <u>network element is a part; plus</u>

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1 (3) a proportional allocation of the
2 telecommunications carrier's forward-looking long-run
3 common costs.
4 A proportional allocation of joint costs shall occur in

the proportion of the percentage that that service's or network element's long-run incremental direct cost is to the aggregate long-run incremental direct costs of the joint services or network elements. A proportional allocation of common costs shall occur in the proportion of the percentage that that service's or network element's long-run incremental direct cost is to the aggregate long-run incremental direct costs of the telecommunications carrier as a whole.

The long-run incremental direct cost of a service or of a network element is the forward-looking additional costs incurred by the telecommunications carrier to provide the entire output of a service, or to provide a network element, including additional resources such as labor, plant, and equipment. Long-run incremental direct cost excludes any costs, including common costs, that would be incurred if the service is not produced or if the network element is not provided. Long-run costs are the economic costs over a planning horizon long enough so that there are no sunk inputs or costs. Forward-looking costs are the costs to be incurred by a telecommunications carrier in the provision of a service or of a network element.

These costs shall be calculated as if the service or network element was being provided for the first time and shall reflect planned adjustments in the firm's plant and equipment. Forward-looking costs ignore embedded or historical costs; rather, they are based on the least cost technology currently available which cost can be reasonably estimated based on available data. Common costs are those costs that a telecommunications carrier must incur to operate that are not directly attributable to any particular service

- 1 or to any group of services smaller than the group of
- 2 <u>services consisting of all the services of the</u>
- 3 <u>telecommunications carrier</u>. <u>Cost-based rates for network</u>
- 4 <u>elements shall not include any cost that arises due to a</u>
- 5 <u>telecommunications carrier's provision of retail services.</u>
- 6 (220 ILCS 5/13-501) (from Ch. 111 2/3, par. 13-501)
- 7 (Section scheduled to be repealed on July 1, 2001)
- 8 Sec. 13-501. Tariff; filing; form.
- 9 <u>(a)</u> No telecommunications carrier shall offer or provide
- 10 telecommunications service unless and until a tariff is filed
- 11 with the Commission which describes the nature of the
- 12 service, applicable rates and other charges, terms and
- 13 conditions of service, and the exchange, exchanges or other
- 14 geographical area or areas in which the service shall be
- offered or provided. The Commission may prescribe the form
- of such tariff and any additional data or information which
- 17 shall be included therein.
- 18 (b) An interconnection agreement between an incumbent
- 19 <u>local exchange carrier and another telecommunications carrier</u>
- 20 <u>must be filed with the Commission as a tariff.</u> A
- 21 <u>telecommunications carrier may order any offering from any</u>
- 22 <u>interconnection agreement or from any other tariff regardless</u>
- 23 <u>of whether or not the telecommunications carrier has its own</u>
- interconnection agreement.
- 25 (c) After a hearing, the Commission has the discretion
- 26 to impose an interim or permanent tariff on a
- 27 <u>telecommunications carrier as part of the order in the case.</u>
- When a tariff is imposed as part of the order in a case, the
- 29 <u>tariff shall remain in full force and effect until a</u>
- 30 <u>compliance tariff, or superseding tariff, is filed by the</u>
- 31 <u>telecommunications carrier and, after notice to the parties</u>
- 32 <u>in the case and after a compliance hearing is held, is found</u>
- 33 by the Commission to be in compliance.

1 (Source: P.A. 84-1063.)

or noncompetitive.

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2 (220 ILCS 5/13-502) (from Ch. 111 2/3, par. 13-502)

3 (Section scheduled to be repealed on July 1, 2001)

4 Sec. 13-502. Classification of services.

- (a) All telecommunications services offered or provided 5 under tariff by telecommunications carriers 6 shall 7 classified as either competitive or noncompetitive. Α telecommunications carrier may offer or provide 8 competitive or noncompetitive telecommunications services, or 9 10 both, subject to proper certification and other applicable provisions of this Article. Any tariff filed with the 11 Commission as required by Section 13-501 shall indicate 12 whether the service to be offered or provided is competitive 13
- 15 (b) A service shall be classified as competitive only if, and only to the extent that, for some identifiable class 16 17 or group of customers in an exchange, group of exchanges, or 18 some other clearly defined geographical area, such service, or its functional equivalent, or a substitute service, is 19 20 reasonably available from more than one provider, whether or 21 not any such provider is a telecommunications carrier subject 22 to regulation under this Act. The determination of whether a service is reasonably available shall include, but not be 23 24 <u>limited to, a consideration of the following factors:</u>
- 25 (1) the availability of other telecommunications
 26 carriers or other persons to provide the same,
 27 equivalent, or substitutable service in the relevant
 28 market;
- 29 (2) the extent to which the same, equivalent, or
 30 substitutable service is available in the relevant
 31 market;
- 32 (3) the ability of customers in the relevant market 33 to obtain the same, equivalent, or substitutable service

1	at	comparable	rates,	terms,	and	conditions;

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- (4) the ability of telecommunications carriers or other persons to make the same, equivalent, or substitutable service readily available in the relevant market at comparable rates, terms, and conditions;
- (5) the relevant market power of each telecommunications carrier or other person providing the same, equivalent, or substitutable service in the relevant market;
 - (6) any affiliation of any telecommunications carrier providing the service in the relevant market which may affect competition; and
- (7) the existence of any significant barrier to 13 entry or exit of a provider of the service in the 14 15 relevant market.
- All telecommunications services not properly classified as competitive shall be classified as noncompetitive. The Commission shall have the power to investigate the propriety of any classification of a telecommunications service on its own motion and shall investigate upon complaint. In any hearing or investigation, the burden of proof as to the proper classification of any service shall rest upon the telecommunications carrier providing the service. notice and hearing, the Commission shall order the proper classification of any service in whole or in part. Commission shall make its determination and issue its final order no later than 180 days from the date such hearing or investigation is initiated. If the Commission enters into a hearing upon complaint and if the Commission fails to issue an order within that period, the complaint shall be deemed granted unless the Commission, the complainant, and the telecommunications carrier providing the service agree to 33 extend the time period.
- (c) No tariff classifying a new telecommunications 34

1 service as competitive or reclassifying a previously 2 noncompetitive telecommunications service as competitive, which is filed by a telecommunications carrier which also 3 4 offers or provides noncompetitive telecommunications service, 5 shall be effective unless and until such telecommunications 6 carrier offering or providing, or seeking to offer or 7 provide, such proposed competitive service prepares and files 8 a study of the long-run service incremental cost underlying 9 such service and demonstrates that the tariffed rates and charges for the service and any relevant group of services 10 11 that includes the proposed competitive service and for which 12 resources are used in common solely by that group of services 13 are not less than the long-run service incremental cost of providing the service and each relevant group of services. 14 15 Such study shall be given proprietary treatment by the 16 Commission at the request of such carrier if any other 17 provider of the competitive service, its functional equivalent, or a substitute service in the geographical area 18 19 described by the proposed tariff has not filed, or has not been required to file, such a study. 20 21

classified and filed as competitive by the telecommunications carrier, and has been offered or provided on such basis, and the Commission subsequently determines after investigation that such classification improperly included services which were in fact noncompetitive, the Commission shall have the power to determine and order refunds to customers for any overcharges which may have resulted from the improper classification, or to order such other remedies provided to it under this Act, or to seek an appropriate remedy or relief in a court of competent jurisdiction.

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32 (e) If no hearing or investigation regarding the 33 propriety of a competitive classification of a 34 telecommunications service is initiated within 180 days after

- 1 a telecommunications carrier files a tariff listing such
- 2 telecommunications service as competitive, no refunds to
- 3 customers for any overcharges which may result from an
- 4 improper classification shall be ordered for the period from
- 5 the time the telecommunications carrier filed such tariff
- 6 listing the service as competitive up to the time an
- 7 investigation of the service classification is initiated by
- 8 the Commission's own motion or the filing of a complaint.
- 9 Where a hearing or an investigation regarding the propriety
- 10 of a telecommunications service classification as competitive
- 11 is initiated after 180 days from the filing of the tariff,
- 12 the period subject to refund for improper classification
- 13 shall begin on the date such investigation or hearing is
- 14 initiated by the filing of a Commission motion or a
- 15 complaint.
- 16 (Source: P.A. 90-185, eff. 7-23-97.)
- 17 (220 ILCS 5/13-506.1) (from Ch. 111 2/3, par. 13-506.1)
- 18 (Section scheduled to be repealed on July 1, 2001)
- 19 Sec. 13-506.1. Alternative forms of regulation for
- 20 noncompetitive services.
- 21 (a) Notwithstanding any of the ratemaking provisions of
- 22 this Article or Article IX that are deemed to require rate of
- 23 return regulation, the Commission may implement alternative
- forms of regulation in order to establish just and reasonable
- 25 rates for noncompetitive telecommunications services
- 26 including, but not limited to, price regulation, earnings
- 27 sharing, rate moratoria, or a network modernization plan.
- 28 The Commission is authorized to adopt different forms of
- 29 regulation to fit the particular characteristics of different
- 30 telecommunications carriers and their service areas. However,
- 31 <u>no incumbent local exchange carrier may be subject to, or</u>
- 32 <u>continue under, an alternative form of regulation under this</u>
- 33 <u>Section after December 31, 2001, unless the Commission finds</u>

- 1 <u>that the incumbent local exchange carrier is in full</u>
- 2 <u>compliance with its obligations under Section 13-801.</u>
- 3 In addition to the public policy goals declared in
- 4 Section 13-103, the Commission shall consider, in determining
- 5 the appropriateness of any alternative form of regulation,
- 6 whether it will:

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- 7 (1) reduce regulatory delay and costs over time;
- 8 (2) encourage innovation in services;
- 9 (3) promote efficiency;
- 10 (4) facilitate the broad dissemination of technical
 11 improvements to all classes of ratepayers;
- 12 (5) enhance economic development of the State; and
- 13 (6) provide for fair, just, and reasonable rates.
- 14 (b) A telecommunications carrier providing
- 15 noncompetitive telecommunications services may petition the
- 16 Commission to regulate the rates or charges of its
- 17 noncompetitive services under an alternative form of
- _

regulation. The telecommunications carrier shall submit with

its petition its plan for an alternative form of regulation.

- 20 The Commission shall review and may modify or reject the
- 21 carrier's proposed plan. The Commission also may initiate
- 22 consideration of alternative forms of regulation for a
- 23 telecommunications carrier on its own motion. The Commission
- 24 may approve the plan or modified plan and authorize its
- 25 implementation only if it finds, after notice and hearing,
- 26 that the plan or modified plan at a minimum:
- 27 (1) is in the public interest;
- 28 (2) will produce fair, just, and reasonable rates 29 for telecommunications services;
- 30 (3) responds to changes in technology and the 31 structure of the telecommunications industry that are, in 32 fact, occurring;
- 33 (4) constitutes a more appropriate form of 34 regulation based on the Commission's overall

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1 consideration of the policy goals set forth in Section 2 13-103 and this Section;

- (5) specifically identifies how ratepayers will benefit from any efficiency gains, cost savings arising out of the regulatory change, and improvements in productivity due to technological change;
- (6) will maintain the quality and availability of telecommunications services; and
- (7) will not unduly or unreasonably prejudice or disadvantage any particular customer class, including telecommunications carriers; and:
- (8) will promote the widespread development of competitive local exchange services.
- An alternative regulation plan approved under this 14 15 Section shall provide, as a condition for Commission approval 16 of the plan, that for the first 3 years the plan is in effect, basic residence service rates shall be no higher than 17 those rates in effect 180 days before the filing of the plan. 18 19 This provision shall not be used as a justification or rationale for an increase in basic service rates for any 20 21 other customer class. For purposes of this Section, "basic 22 residence service rates shall mean monthly recurring charges 23 for the telecommunications carrier's lowest priced primary residence network access lines, along with any associated 24 25 untimed or flat rate local usage charges. Nothing in this subsection (c) shall preclude the Commission from approving 26 an alternative regulation plan that 27 results in reductions provided all the requirements of subsection (b) 28 29 are satisfied by the plan.
 - (d) Any alternative form of regulation granted for a multi-year period under this Section shall provide for annual or more frequent reporting to the Commission to document that the requirements of the plan are being properly implemented.
- 34 (e) Upon petition by the telecommunications carrier or

- 1 any other person or upon its own motion, the Commission may
- 2 rescind its approval of an alternative form of regulation if,
- 3 after notice and hearing, it finds that the conditions set
- 4 forth in subsection (b) of this Section can no longer be
- 5 satisfied. Any person may file a complaint alleging that the
- 6 rates charged by a telecommunications carrier under an
- 7 alternative form of regulation are unfair, unjust,
- 8 unreasonable, unduly discriminatory, or are otherwise not
- 9 consistent with the requirements of this Article; provided,
- 10 that the complainant shall bear the burden of proving the
- 11 allegations in the complaint.
- 12 <u>(f) Under an alternative form of regulation, the</u>
- 13 <u>Commission shall require that any penalties or fines imposed</u>
- 14 on the telecommunications carrier providing noncompetitive
- 15 services not be reflected in the rates charged to ratepayers,
- 16 <u>directly or indirectly, through exogenous treatment or</u>
- otherwise.
- 18 (g) (f) Nothing in this Section shall be construed to
- 19 authorize the Commission to render Sections 9-241, 9-250, and
- 20 13-505.2 inapplicable to noncompetitive services.
- 21 (Source: P.A. 87-856.)
- 22 (220 ILCS 5/13-508) (from Ch. 111 2/3, par. 13-508)
- 23 (Section scheduled to be repealed on July 1, 2001)
- Sec. 13-508. <u>Separate subsidiary for competitive</u>
- 25 <u>services. The Commission shall, after notice and hearing,</u>
- 26 <u>order structural separation of an incumbent local exchange</u>
- 27 <u>carrier if, after January 1, 2002, the carrier is not in full</u>
- 28 <u>compliance</u> with <u>Section 13-801</u>. For purposes of this
- 29 <u>Section, "structural separation" means the separation of an</u>
- 30 <u>incumbent local exchange carrier's retail telecommunications</u>
- 31 <u>services ("retail affiliate") from the incumbent local</u>
- 32 <u>exchange carrier's network elements and services provided to</u>
- 33 <u>other telecommunications carriers ("carrier affiliate"). The</u>

1 retail affiliate must have at least 20% of its stock 2 publicly traded separately from the stock of the carrier 3 affiliate. The carrier affiliate may not transfer or assign 4 any network elements to its retail affiliate. The Commission may consider transitional plans to implement this Section 5 provided, however, that after January 1, 2003 the carrier 6 7 affiliate shall not offer any retail telecommunications 8 service or related feature to any new customer, nor shall it market to or provide any new retail telecommunications 9 10 service or related feature to any existing customer which 11 telecommunications service or related feature was not being 12 provided to that customer on January 1, 2003. The-Commission 13 is--authorized,--after--notice--and--hearing,--to---order---a 14 telecommunications--carrier--which--offers--or--provides-both 15 competitive-and-noncompetitive-telecommunications-service--to 16 establish-a-fully-separated-subsidiary-to-provide-all-or-part 17 of-such-competitive-service-where: (a)--no--less--costly-means-is-available-and-effective-in 18 19 fully-and-properly-identifying-and-allocating--costs--between 20 such----carrier's----competitive----and----noncompetitive 2.1 telecommunications-services;-and 22 (b)--the-incremental-cost-of-establishing-and-maintaining 23 such--subsidiary--would--not--require--increases--in-rates-or 24 charges-to-levels-which-would-effectively-preclude-the--offer 25 or--provision--of-the-affected-competitive-telecommunications 26 service. (Source: P.A. 84-1063.) 27 28 (220 ILCS 5/13-514) (Section scheduled to be repealed on July 1, 2001) 29 Sec. 13-514. Prohibited actions of telecommunications 30 carriers. A telecommunications carrier shall not knowingly 31 32 competition impede the development of in any 33 telecommunications service market. The following prohibited

- 1 actions are considered per se impediments to the development
- of competition; however, the Commission is not limited in any
- 3 manner to these enumerated impediments and may consider other
- 4 actions which impede competition to be prohibited:
- 5 (1) unreasonably refusing or delaying interconnections
- 6 <u>or collocation</u> or providing inferior connections to another
- 7 telecommunications carrier;
- 8 (2) unreasonably impairing the speed, quality, or
- 9 efficiency of services used by another telecommunications
- 10 carrier;
- 11 (3) unreasonably denying a request of another provider
- 12 for information regarding the technical design and features,
- 13 geographic coverage, information necessary for the design of
- 14 equipment, and traffic capabilities of the local exchange
- 15 network except for proprietary information unless such
- 16 information is subject to a proprietary agreement or
- 17 protective order;
- 18 (4) unreasonably delaying access in connecting another
- 19 telecommunications carrier to the local exchange network
- 20 whose product or service requires novel or specialized access
- 21 requirements;
- 22 (5) unreasonably refusing or delaying access by any
- person to another telecommunications carrier;
- 24 (6) unreasonably acting or failing to act in a manner
- 25 that has a substantial adverse effect on the ability of
- 26 another telecommunications carrier to provide service to its
- 27 customers;
- 28 (7) unreasonably failing to offer services to customers
- in a local exchange, where a telecommunications carrier is
- 30 certificated to provide service and has entered into an
- 31 interconnection agreement for the provision of local exchange
- 32 telecommunications services, with the intent to delay or
- 33 impede the ability of the incumbent local exchange
- 34 telecommunications carrier to provide inter-LATA

- 1 telecommunications services; and
- 2 (8) violating the terms of or unreasonably delaying
- 3 implementation or enforcement of an interconnection agreement
- 4 entered into pursuant to Section 252 of the federal
- 5 Telecommunications Act of 1996 in a manner that unreasonably
- 6 delays, increases the cost, or impedes the availability of
- 7 telecommunications services to consumers:
- 8 (9) unreasonably impeding or delaying a
- 9 <u>telecommunications carrier's access to or implementation of</u>
- 10 <u>its rights under this Article through bad faith resort to the</u>
- 11 <u>Commission; and</u>
- 12 (10) violating the obligations of Section 13-801.
- 13 (Source: P.A. 90-185, eff. 7-23-97.)
- 14 (220 ILCS 5/13-515)
- 15 (Section scheduled to be repealed on July 1, 2001)
- Sec. 13-515. Enforcement procedures.
- 17 (a) The following expedited procedures shall be used to
- 18 enforce the provisions of Section 13-514 of this Act except
- 19 as provided in subsection (b). However, the Commission, the
- 20 complainant, and the respondent may mutually agree to adjust
- 21 the procedures established in this Section. If--the

Commission-determines,-pursuant-to-subsection-(b),--that--the

procedural--provisions--of--this--Section--do--not-apply,-the

- 24 complaint-shall-continue-pursuant-to--the--general--complaint
- 25 provisions-of-Article-X.

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- 26 (b) (Blank). The--provisions--of--this-Section-shall-not
- 27 apply-to-an-allegation-of-a-violation-of-item-(8)-of--Section
- 28 13-514--by--a-Bell-operating-company,-as-defined-in-Section-3
- of-the-federal-Telecommunications-Act--of--1996,--unless--and
- 30 until--such-company-or-its-affiliate-is-authorized-to-provide
- inter-LATA-services--under--Section--271(d)--of--the--federal
- 32 Telecommunications--Act--of--1996;--provided,-however,-that-a
- 33 complaint-setting-forth-a-separate-independent-basis--for--a

- 1 violation--of--Section--13-514-may-proceed-under-this-Section
- 2 notwithstanding-that-the-alleged-acts-or-omissions--may--also
- 3 constitute-a-violation-of-item-(8)-of-Section-13-514.
- 4 (c) No complaint may be filed under this Section until
- 5 the complainant has first notified the respondent of the
- 6 alleged violation and offered the respondent 48 hours to
- 7 correct the situation. Provision of notice and the
- 8 opportunity to correct the situation creates a rebuttable
- 9 presumption of knowledge under Section 13-514.
- 10 (d) A telecommunications carrier may file a complaint
- 11 with the Commission alleging a violation of Section 13-514 in
- 12 accordance with this subsection:
- 13 (1) The complaint shall be filed with the Chief
- 14 Clerk of the Commission and shall be served in hand upon
- 15 the respondent, the executive director, and the general
- 16 counsel of the Commission at the time of the filing.
- 17 (2) A complaint filed under this subsection shall
- 18 include a statement that the requirements of subsection
- 19 (c) have been fulfilled and that the respondent did not
- 20 correct the situation as requested.
- 21 (3) Reasonable discovery specific to the issue of
- the complaint may commence upon filing of the complaint.
- 23 Requests for discovery must be served in hand and
- responses to discovery must be provided in hand to the
- 25 requester within 14 days after a request for discovery is
- made.
- 27 (4) An answer and any other responsive pleading to
- the complaint shall be filed with the Commission and
- served in hand at the same time upon the complainant, the
- 30 executive director, and the general counsel of the
- 31 Commission within 7 days after the date on which the
- 32 complaint is filed.
- 33 (5) If the answer or responsive pleading raises the
- issue that the complaint violates subsection (i) of this

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Section, the complainant may file a reply to such allegation within 3 days after actual service of such answer or responsive pleading. Within 4 days after the time for filing a reply has expired, the hearing officer or arbitrator shall either issue a written decision dismissing the complaint as frivolous in violation of subsection (i) of this Section including the reasons for such disposition or shall issue an order directing that the complaint shall proceed.

- (6) A pre-hearing conference shall be held within 14 days after the date on which the complaint is filed.
- (7) The hearing shall commence within 30 days of the date on which the complaint is filed. The hearing may be conducted by a hearing examiner or by an arbitrator. Parties and the Commission staff shall be entitled to present evidence and legal argument in oral or written form as deemed appropriate by the hearing examiner or arbitrator. The hearing examiner or arbitrator shall issue a written decision within 60 days after the date on which the complaint is filed. decision shall include reasons for the disposition of the complaint and, if a violation of Section 13-514 is found, directions and a deadline for correction of the violation.
- (8) Any party may file a petition requesting the Commission to review the decision of the hearing examiner or arbitrator within 5 days of such decision. Any party may file a response to a petition for review within 3 business days after actual service of the petition. After the time for filing of the petition for review, but no later than 15 days after the decision of the hearing examiner or arbitrator, the Commission shall decide to adopt the decision of the hearing examiner or arbitrator or shall issue its own final order.

1 (e) If the alleged violation has a substantial adverse 2 effect on the ability of the complainant to provide service to customers, the complainant may include in its complaint a 3 4 request for an order for emergency relief. The Commission, acting through its designated hearing examiner or arbitrator, 5 б shall act upon such a request within 2 business days of the 7 filing of the complaint. An order for emergency relief may 8 be granted, without an evidentiary hearing, upon a verified 9 factual showing that the party seeking relief will likely succeed on the merits, that the party will suffer irreparable 10 11 harm in its ability to serve customers if emergency relief is not granted, and that the order is in the public interest. 12 An order for emergency relief shall include a finding that 13 the requirements of this subsection have been fulfilled and 14 15 shall specify the directives that must be fulfilled by the 16 respondent and deadlines for meeting those directives. decision of the hearing examiner or arbitrator to grant or 17 deny emergency relief shall be considered an order of 18 19 Commission unless the Commission enters its own order within 2 calendar days of the decision of the hearing examiner 20 2.1 arbitrator. The order for emergency relief may require the 22 responding party to act or refrain from acting so 23 protect the provision of competitive service offerings to customers. Any action required by an emergency relief order 24 25 must be technically feasible and economically reasonable and 26 the respondent must be given a reasonable period of time to 27 comply with the order. The Commission is authorized to obtain outside 28

(f) The Commission is authorized to obtain outside resources including, but not limited to, arbitrators and consultants for the purposes of the hearings authorized by this Section. Any arbitrator or consultant obtained by the Commission shall be approved by both parties to the hearing. The cost of such outside resources including, but not limited to, arbitrators and consultants shall be borne by the

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The Commission shall review the bill for 1 parties. 2 reasonableness and assess the parties for reasonable costs dividing the costs according to the resolution of the 3 4 complaint brought under this Section. Such costs shall be 5 paid by the parties directly to the arbitrators, consultants, б and other providers of outside resources within 60 days after 7 receiving notice of the assessments from the Commission. 8 Interest at the statutory rate shall accrue after expiration 9 of the 60-day period. The Commission, arbitrators, consultants, or other providers of outside resources may 10 11 apply to a court of competent jurisdiction for an order 12 requiring payment.

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- The Commission shall assess the parties under this subsection for all of the Commission's costs of investigation and conduct of the proceedings brought under this Section including, but not limited to, the prorated salaries of staff, attorneys, hearing examiners, and support personnel and including any travel and per diem, directly attributable to the complaint brought pursuant to this Section, but excluding those costs provided for in subsection (f), dividing the costs according to the resolution of the complaint brought under this Section. All assessments made under this subsection shall be paid into the Public Utility Fund within 60 days after receiving notice of the assessments from the Commission. Interest at the statutory rate shall accrue after the expiration of the 60 day period. Commission is authorized to apply to a court of competent jurisdiction for an order requiring payment.
- 29 (h) If the Commission determines that there is an imminent threat to competition or to the public interest, the 30 Commission may, notwithstanding any other provision of this 32 Act, seek temporary, preliminary, or permanent injunctive 33 relief from a court of competent jurisdiction either prior to 34 or after the hearing.

1 (i) A party shall not bring or defend a proceeding 2 brought under this Section or assert or controvert an issue in a proceeding brought under this Section, unless there is a 3 4 non-frivolous basis for doing so. By presenting a pleading, 5 written motion, or other paper in complaint or defense of the б actions or inaction of a party under this Section, a party is 7 certifying to the Commission that to the best of that party's knowledge, information, and belief, formed after a reasonable 8 9 inquiry of the subject matter of the complaint or defense, that the complaint or defense is well grounded in law and 10 11 fact, and under the circumstances:

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- (1) it is not being presented to harass the other party, cause unnecessary delay in the provision of competitive telecommunications services to consumers, or create needless increases in the cost of litigation; and
- (2) the allegations and other factual contentions have evidentiary support or, if specifically so identified, are likely to have evidentiary support after reasonable opportunity for further investigation or discovery as defined herein.
- (j) If, after notice and a reasonable opportunity to respond, the Commission determines that subsection (i) has been violated, the Commission shall impose appropriate sanctions upon the party or parties that have violated subsection (i) or are responsible for the violation. The sanctions shall be not more than \$7,500, plus the amount of expenses accrued by the Commission for conducting the hearing. Payment of sanctions imposed under this subsection shall be made to the Common School Fund within 30 days of imposition of such sanctions.
- 31 (k) An appeal of a Commission Order made pursuant to 32 this Section shall not effectuate a stay of the Order unless 33 a court of competent jurisdiction specifically finds that the 34 party seeking the stay will likely succeed on the merits,

- 1 that the party will suffer irreparable harm without the stay,
- 2 and that the stay is in the public interest.
- 3 (Source: P.A. 90-185, eff. 7-23-97; 90-574, eff. 3-20-98.)
- 4 (220 ILCS 5/13-516)
- 5 (Section scheduled to be repealed on July 1, 2001)
- 6 Sec. 13-516. Penalties for violation of a Commission
- 7 order relating to prohibited actions of telecommunications
- 8 carriers.
- 9 (a) Notwithstanding any other provision of this Act, the
- 10 Commission may impose penalties of up to \$1,000,000 \$30,000
- 11 per violation of <u>Section 13-514</u> a-final-order-or-emergency
- 12 relief-order-issued-pursuant-to-Section-13-515-of--this--Act.
- 13 Each day of a continuing offense against each entity shall be
- 14 treated as a separate violation for purposes of levying any
- 15 penalty under this Section. The period for which the fine
- 16 shall be levied shall commence on the day the
- 17 <u>telecommunications carrier first violated the Act</u> Commission
- 18 order-requires-compliance-with-the-order and shall continue
- 19 until the party is in compliance with the Commission order.
- 20 <u>(a-5) An incumbent local exchange carrier may not</u>
- 21 <u>declare any cash, stock, bond, or scrip dividend or</u>
- 22 <u>distribution</u>, or <u>divide</u> the <u>proceeds</u> of the sale of any
- 23 <u>stock, bond, or scrip among its stockholders while the</u>
- 24 <u>carrier</u> is in violation of a Commission order or while there
- 25 <u>exists against the carrier a Commission finding of failure to</u>
- 26 meet its obligations under Section 13-801, except upon
- 27 <u>Commission approval after notice and hearing.</u>
- 28 (b) The Commission may waive penalties imposed under
- 29 subsection (a) if it makes a written finding as to its
- 30 reasons for waiving the fine. Reasons for waiving a fine
- 31 shall include, but not be limited to, technological
- 32 infeasibility and acts of God.
- 33 (c) The Commission shall establish by rule procedures

- 1 for the imposition of penalties under subsection (a) that, at
- 2 a minimum, provide for notice, hearing and a written order
- 3 relating to the imposition of penalties.
- 4 (d) The Commission is authorized to apply to a court of
- 5 competent jurisdiction for an order requiring payment of
- 6 penalties imposed under subsection (a).
- 7 (e) Payment of penalties imposed under subsection (a)
- 8 shall be made to the Common School Fund within 30 days of
- 9 issuance of the Commission order imposing the penalties.
- 10 (Source: P.A. 90-185, eff. 7-23-97.)
- 11 (220 ILCS 5/13-517 new)
- 12 <u>Sec. 13-517. Damages for violations of Article XIII.</u>
- 13 <u>(a) The Commission is granted all powers necessary to</u>
- 14 <u>resolve</u> and adjudicate disputes between telecommunications
- 15 <u>carriers brought under this Act, and to award compensatory,</u>
- 16 <u>consequential</u>, and <u>punitive</u> damages that are reasonably
- 17 <u>calculated to maintain compliance with the purpose</u>,
- objectives, and express requirements of this Article.
- 19 <u>(b) If after notice and hearing the Commission finds</u>
- 20 <u>that a telecommunications carrier has violated Article XIII,</u>
- 21 <u>including</u>, but not limited to, a violation of any tariff
- 22 <u>offering or requirement, causing damages to another</u>
- 23 <u>telecommunications carrier or carriers, the Commission shall</u>
- 24 <u>award compensatory, consequential, or punitive damages, or</u>
- 25 any combination thereof, according to the facts of the case.
- 26 <u>The Commission shall also award attorney fees and costs to</u>
- 27 <u>the prevailing telecommunications carrier or carriers.</u>
- 28 (c) The violating telecommunications carrier shall not
- 29 pass through any of the amounts paid pursuant to this Section
- 30 or any other related defense costs to its customers in any
- 31 manner, directly or indirectly.
- 32 (d) Unless stayed by the Commission or a court, should
- 33 the violating telecommunications carrier fail to pay the

1 damages, fees, or costs within the time set in the Commission's order, the telecommunications carrier or 2 3 carriers awarded the damages, fees, or costs may apply to the court pursuant to Section 5-201 of this Act for enforcement 4 of the Commission's order and, in addition to the damages, 5 fees, or costs awarded by the Commission, the court shall 6 7 further award, to the telecommunications carrier or carriers 8 awarded damages, fees, or costs by the Commission, additional 9 damages for the sake of example and by the way of punishment plus reasonable attorneys' fees fixed by the court, unless 10 11 the court finds a reasonable basis for the violating carrier's failure to make timely payment according to the 12 Commission's order, in which instance the court shall 13 establish a new date for payment to be made. The 14 telecommunications carrier or carriers awarded the damages, 15 fees, or costs by the Commission may also apply to the court, 16 17 and the court may award, temporary, preliminary, or permanent injunctive relief, or such other equitable relief as may be 18 necessary, to effectively implement and enforce the 19 Commission's order in a timely manner. 20

21 (220 ILCS 5/13-801) (from Ch. 111 2/3, par. 13-801)

(Section scheduled to be repealed on July 1, 2001)

23 Sec. 13-801. <u>Incumbent local exchange carrier</u>

24 <u>obligations.</u>

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(a) An incumbent local exchange carrier shall provide a requesting telecommunications carrier with interconnection, collocation, and network elements to enable the provision of existing and new local exchange and exchange access telecommunications services. The Commission shall require the incumbent local exchange carrier to provide interconnection, collocation, and network elements in any manner reasonably requested by the requesting telecommunications carrier to the fullest extent possible to

1	implement the maximum development of competitive local
2	exchange offerings. In no instance may the Commission
3	approve interconnection, collocation, network elements, and
4	resale provisioning by the incumbent local exchange carrier
5	below the minimum required by Section 251 of the federal
6	Communications Act of 1934, as amended, and the subsequent
7	orders of the Federal Communications Commission.
8	(b) An incumbent local exchange carrier must provide for
9	the facilities and equipment of any requesting
10	telecommunications carrier's interconnection with the
11	incumbent local exchange carrier's network on just,
12	reasonable, and nondiscriminatory terms and conditions:
13	(1) for the transmission and routing of local
14	exchange and exchange access telecommunications services;
15	(2) at any technically feasible point within the
16	incumbent local exchange carrier's network; and
17	(3) that is at least equal in quality to that
18	provided by the incumbent local exchange carrier to
19	itself or to any subsidiary, affiliate, or other party to
20	which the incumbent local exchange carrier provides
21	interconnection.
22	An incumbent local exchange carrier shall make available
23	to any requesting telecommunications carrier the
24	interconnection terms and conditions that the incumbent local
25	exchange carrier or any of its subsidiaries or affiliates
26	offer or provide in other states. Incumbent local exchange
27	carriers shall also make available to requesting
28	telecommunications carriers the interconnection terms and
29	conditions that any of its subsidiaries or affiliates has
30	obtained in another state.
31	(c) The incumbent local exchange carrier shall provide
32	for physical or virtual collocation of any type of equipment
33	used and useful for interconnection or access to network
34	elements at any technically feasible place of the premises of

1	the incumbent local exchange carrier. The equipment shall
2	include, but is not limited to, optical transmission
3	equipment, microwave transmission facilities, multiplexers,
4	remote switching modules, and cross-connects between the
5	facilities or equipment of other collocated carriers. The
6	incumbent local exchange carrier must also allow, and provide
7	for, the collocation of cross-connects between the facilities
8	of a collocated carrier and any facilities of the incumbent
9	local exchange carrier being used to provide a
10	telecommunications service by another telecommunications
11	provider, whether the incumbent's facilities are purchased as
12	network elements, bundled or unbundled, or as part of a
13	telecommunications service purchased at wholesale by the
14	telecommunications carrier requesting the cross-connect
15	collocation. If the incumbent local exchange carrier has
16	deployed a collocation arrangement in any of its premises or
17	its affiliated company's premises, it shall be presumed that
18	such a collocation arrangement is technically feasible in
19	Illinois. Collocation arrangements shall be provided at
20	cost-based rates, and on just, reasonable, and
21	nondiscriminatory terms and conditions.
22	(d) The incumbent local exchange carrier shall provide
23	to any requesting telecommunications carrier for the
24	provision of an existing or a new telecommunications service
25	nondiscriminatory access to network elements on any unbundled
26	or bundled basis, as requested, at any technically feasible
27	point on terms and conditions that are just, reasonable, and
28	nondiscriminatory.
29	(1) An incumbent local exchange carrier shall
30	provide unbundled network elements in a manner that
31	allows requesting telecommunications carriers to combine
32	such network elements to provide a telecommunications
33	service.
34	(2) An incumbent local exchange carrier shall not

1	separate network elements that are currently combined,
2	except at the explicit direction of the requesting
3	carrier.
4	(3) At the request of any telecommunications
5	carrier, an incumbent local exchange carrier shall
6	combine any sequence of unbundled network elements that
7	it ordinarily combines for itself.
8	(4) Upon request, an incumbent local exchange
9	carrier shall combine requested unbundled network
10	elements in any manner, even if those network elements
11	are not ordinarily combined in the incumbent local
12	exchange carrier's network, provided that such
13	combination is:
14	(A) technically feasible; and
15	(B) would not impair the ability of other
16	telecommunications carriers to obtain access to
17	unbundled network elements or to interconnect with
18	the incumbent local exchange carrier's network.
19	(5) Upon request, an incumbent local exchange
20	carrier shall perform the functions necessary to combine
21	unbundled network elements with elements possessed by the
22	requesting telecommunications carrier in any technically
23	feasible manner.
24	(6) An incumbent local exchange carrier that denies
25	a request to combine elements pursuant to item (4)(A) or
26	item (5) of this subsection must prove to the Commission
27	that the requested combination is not technically
28	feasible.
29	(7) An incumbent local exchange carrier that denies
30	a request to combine network elements pursuant to item
31	(4)(B) of this subsection must prove to the Commission
32	that the requested combination would impair the ability
33	of other telecommunications carriers to obtain access to
34	unbundled network elements or to interconnect with the

incumbent local exchange carrier's network.

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(8) A telecommunications carrier may use a network elements platform consisting solely of combined network elements of the incumbent local exchange carrier to provide end to end telecommunications service without the requesting telecommunications carrier's provision or use of any other facilities or functionalities.

(9) The Commission shall establish maximum time periods for the incumbent local exchange carrier's provision of network elements. The maximum time period shall be no longer than the time period for the incumbent local exchange carrier's provision of comparable retail services utilizing such network elements. The Commission may establish a maximum time period for a particular network element that is shorter than for a comparable retail service offered by the incumbent local exchange carrier if a requesting telecommunications carrier establishes that it must perform other functions or activities after receipt of the particular network element to provide telecommunications services to end-users. Notwithstanding any other provision of this Article, the maximum time intervals established by the Commission shall not exceed 5 business days for the provision of unbundled loops, both digital and analog, for the conditioning of unbundled loops, for existing combinations of network elements for an end user that has existing local exchange telecommunications service, and one business day for the provisioning of high frequency portion of the loop (line-sharing).

(e) When a telecommunications carrier requests a network elements platform referred to in item (8) of subsection (d) as is for an end user that has existing local exchange telecommunications service provided through the incumbent local exchange carrier, without explicitly directing that any

physical changes be made by the incumbent local exchange 1 2 carrier, the incumbent local exchange carrier shall provide 3 the requesting telecommunications carrier with the requested 4 network elements platform as is within 2 business days, without any disruption to the end user's services, unless 5 otherwise agreed by the telecommunications carriers. Absent 6 7 a contrary agreement between the telecommunications carriers 8 entered into after the effective date of this amendatory Act 9 of the 92nd General Assembly, as of 12:01 a.m. on the second 10 business day after placing the order for a network elements platform as is, the requesting telecommunications carrier 11 shall be the presubscribed primary local exchange carrier for 12 that end user line and shall be entitled to receive, or to 13 direct the disposition of, all revenues for all services 14 15 utilizing the network elements in the platform, unless it is 16 established that the end user of the existing local exchange 17 service did not authorize the requesting telecommunications carrier to make the request. 18 (f) An incumbent local exchange carrier, its 19 subsidiaries, and affiliates, that provide retail 20 telecommunications services shall utilize the same 21 22 preordering, ordering, provisioning, maintenance and repair, and billing functions of the incumbent local exchange 23 24 carrier's operations support systems as are provided to telecommunications carriers ordering or receiving network 25 elements from the incumbent local exchange carrier. Instead 26 of utilizing the operational support systems that are 27 utilized by the incumbent local exchange carrier, a 28 telecommunications carrier may elect to receive similar 29 electronic functions that maintain parity with the incumbent 30 31 local exchange carrier's operations support systems. (g) A telecommunications carrier that offers both 32 33 noncompetitive and competitive services shall offer all noncompetitive services, together with each applicable 34

1 optional feature or functionality, subject to resale;

2 however, the Commission may determine under Article IX of

3 this Act that certain noncompetitive services, together with

each applicable optional feature or functionality, that are

offered to residence customers under different rates,

charges, terms, or conditions than to other customers should

not be subject to resale under the rates, charges, terms, or

conditions available only to residence customers.

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(h) The Commission shall provide that the incumbent local exchange carrier is compensated for the provisioning of interconnection, collocation, network elements, and operations support systems at cost-based rates. The immediate implementation and provisioning of interconnection, collocation, network elements, and operations support systems shall not be delayed due to any lack of determination by the Commission as to the cost-based rates. Where cost-based rates have not been established, within 30 days after the filing of a petition for the setting of interim rates or after the Commission's own motion, the Commission shall provide for interim rates that shall remain in full force and effect until the cost-based rate determination is made, or

the interim rate is modified, by the Commission.

(i) The exemption for certain rural telephone companies as described in 47 U.S.C. 251(f) is adopted and incorporated by reference. The Commission may approve a deadline, other than the deadline provided in this Section, for compliance with a requirement of this Section by a telecommunications carrier with fewer than 35,000 access lines in Illinois if the Commission finds, after notice and hearing, that compliance with a deadline provided in this Section would impair the ability of the petitioning carrier to meet its service obligations. However, the Commission may not approve a deadline for compliance with any requirement of this Section that is later than January 1, 2003.

1	(j) A telecommunications carrier may request the
2	incumbent local exchange carrier to provide a schedule of
3	rates listing each of the nonrecurring and recurring charges
4	of the incumbent local exchange carrier that pertains to a
5	proposed order identified by the telecommunications carrier
6	for any of the matters covered in this Section. The
7	incumbent local exchange carrier shall deliver the requested
8	schedule of rates to the requesting telecommunications
9	carrier within 2 business days.
10	The-Commission-shall-prepare-and-issue-anannualreport
11	on-the-status-of-the-telecommunications-industry-and-Illinois
12	regulationthereofonJanuary-31-of-each-year-beginning-in
13	1986Such-report-shall-include:
14	(a)A-review-of-regulatorydecisionsandactions
15	fromtheprecedingyearanda-description-of-pending
16	eases-involving-significanttelecommunicationscarriers
17	or-issues;
18	(b)adescriptionofthetelecommunications
19	industryandchangesortrends-therein,-including-the
20	number,typeandsizeeffirmseffering
21	telecommunications-services,-whether-ornotsuchfirms
22	aresubjecttoStateregulation,telecommunications
23	technologies-in-place-and-underdevelopment,variations
24	inthe-geographic-availability-of-services-and-in-prices
25	for-services,-and-penetration-levels-of-subscriber-access
26	to-local-exchange-service-ineachexchangeandtrends
27	$related-thereto\dot{\tau}$
28	(c)thestatusofcompliance-by-carriers-and-the
29	Commission-with-the-requirements-of-this-Article $\dot{ au}$
30	(d)the-effects,-andlikelyeffectsofIllinois
31	regulatorypoliciesandpractices,includingthose
32	describedinthisArticle,ontelecommunications
33	earriers,-services-and-customers;
34	(e)anyrecommendationsforlegislativechange

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          which--are--adopted--by--the--Commission--and--which--the
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          Commission-believes--are--in--the--interest--of--Illinois
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          telecommunications-customers; and
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               (f)--any--other--information--or--analysis-which-the
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          Commission-is-required-to--provide--by--this--Article--or
          deems-necessary-to-provide.
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 7
          The--Commission's--report--shall--be-filed-with-the-Joint
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      Committee-on-Legislative-Support-Services,-the-Governor,--and
      the-Public-Counsel-and-shall-be-publicly-available.-The-Joint
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      Committee--on--begislative--Support--Services--shall--conduct
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      public---hearings--on--the--report--and--any--recommendations
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      therein-
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      (Source: P.A. 84-1063.)
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          (220 ILCS 5/13-902)
15
          (Section scheduled to be repealed on July 1, 2001)
          Sec. 13-902. Rules for verification of a subscriber's
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      ehange---in telecommunications carrier or addition to a
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      subscriber's service.
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          (a) As used in this Section, "subscriber" means a
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      telecommunications carrier's retail business customer served
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      by not more than 20 lines or a retail residential customer,
      and "telecommunications carrier" has the meaning given in
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      Section 13-202 of the Public Utilities Act, except that
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      "telecommunications carrier" does not include a provider of
      commercial mobile radio services (as defined by 47 U.S.C.
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      332(d)(1)).
          (b) A subscriber's <u>presubscribed local exchange and</u>
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      interexchange telecommunications services shall be delivered
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      to and transmitted by the presubscribed presubscription-of-a
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      primary <u>local</u> exchange or interexchange telecommunications
      carrier <u>selected</u> by the <u>subscriber</u> and may not be <u>transmitted</u>
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      by switched--to another telecommunications carrier unless it
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has obtained either without the subscriber's or presubscribed

- 1 <u>telecommunications carrier's</u> authorization. <u>A presubscribed</u>
- 2 <u>telecommunications</u> carrier's directing or delivering a
- 3 <u>subscriber's transmission to another telecommunications</u>
- 4 <u>carrier shall create a rebuttable presumption of the</u>
- 5 <u>presubscribed telecommunications carrier's authorization for</u>
- 6 the receiving telecommunications carrier and subsequent
- 7 <u>telecommunications carriers to direct the carriage of such</u>
- 8 <u>transmission</u>.
- 9 (c) A telecommunications carrier shall not effectuate a
- 10 change to a subscriber's telecommunications services by
- 11 providing an additional telecommunications service that
- 12 results in an additional monthly charge to the subscriber
- 13 (herein referred to as an "additional telecommunications
- 14 service") without following the subscriber notification
- 15 procedures set forth in this Section. An "additional
- 16 telecommunications service" does not include making available
- 17 any additional telecommunications services on a subscriber's
- 18 line when the subscriber activates and pays for the services
- 19 on a per use basis.
- 20 (d) It is the responsibility of the company or
- 21 <u>telecommunications</u> carrier requesting a change in a
- 22 subscriber's telecommunications carrier to obtain the
- 23 subscriber's authorization for the change whenever the
- 24 company or <u>telecommunications</u> carrier acts as a subscriber's
- 25 agent with respect to the change.
- 26 (e) A company or telecommunications carrier submitting a
- 27 change in a subscriber's primary exchange or interexchange
- 28 telecommunications carrier as described in subsection (d)
- 29 shall be solely responsible for providing written notice of
- 30 the change to the subscriber in accordance with this Section,
- 31 or for obtaining verification of the subscriber's assent to
- 32 the change in accordance with this Section. In addition, a
- 33 telecommunications carrier that provides any additional
- 34 telecommunications service to a subscriber shall be solely

service in accordance with this Section.

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- responsible for providing written notice of the additional telecommunications service to the subscriber in accordance with this Section, or for obtaining verification of the subscriber's assent to the additional telecommunications
 - (1) If the company or telecommunications carrier elects to provide written notice in accordance with this Section, the notice shall be provided as follows:
 - (A) A letter to the subscriber must be mailed using first class mail, postage prepaid, no later than 10 days after the telecommunications carrier submitting the change in the subscriber's primary exchange or interexchange telecommunications carrier is on notice that the change has occurred or no later than 10 days after initiation of an additional telecommunications service has occurred.
 - (B) The letter must be a separate document sent for the sole purpose of describing the changes or additions authorized by the subscriber.
 - (C) The letter must be printed with 10 point or larger type and contain clear and plain language that confirms the details of a change in the presubscribed telecommunications carrier or of the addition of the telecommunications service and provides the subscriber with a toll free number to call should the subscriber wish to cancel the change or make additional changes.
 - (2) If the company or telecommunications carrier elects to obtain verification in accordance with this Section, verification shall be obtained as follows:
 - (A) Verification shall be obtained by an independent third-party that:
 - (i) operates from a facility physically separate from that of the telecommunications

1	carrier or company seeking the change or
2	addition of service;
3	(ii) is not directly or indirectly
4	managed, controlled, directed, or owned wholly
5	or in part by the telecommunications carrier or
6	company seeking the change or addition of
7	telecommunications services;
8	(iii) does not derive commissions or
9	compensation based upon the number of sales,
10	changes, or additions confirmed; and
11	(iv) shall retain records of the
12	confirmation of sales or changes for 24 months.
13	(B) The third-party verification agent shall
14	state to the subscriber, and shall obtain the
15	subscriber's acknowledgement to, the following
16	disclosures:
17	(i) the consumer's name, address, and the
18	telephone numbers of all telephone lines that
19	will be changed or to which additional
20	telecommunications services will be added;
21	(ii) the names of the telecommunications
22	carrier or company that is replacing the
23	previous presubscribed telecommunications
24	carrier or adding a telecommunications service
25	to the subscriber's account and, where
26	applicable, the name of the carriers being
27	replaced;
28	(iii) in cases where verification is
29	sought for the subscriber's presubscribed
30	telecommunications carrier, that for each line
31	the subscriber can designate only one
32	presubscribed telecommunications carrier to
33	handle each of the subscriber's local, long
34	distance, or local toll service depending upon

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which presubscribed telecommunications service or services are being verified; and

- (iv) the fact that a fee may be imposed on the subscriber for the change of primary exchange or interexchange telecommunications carriers or that a monthly recurring fee may be charged for the additional service, if that is the case.
- (C) The third-party verification agent shall obtain verification no later than 3 days after the carrier submitting a change in the subscriber's primary exchange or interexchange telecommunications carrier is on notice that the change has occurred or no later than 3 days after initiation of an additional telecommunications service has occurred.
- (D) The telecommunications company or telecommunications carrier seeking to implement the change in service or additional service may connect the subscriber to the verification agent, provided that all of the requirements for verification by a third party as set forth in this Section are otherwise complied with fully.
- (3) The verification or notice requirements described in this subsection shall apply to all changes to a subscriber's presubscription of a primary exchange or interexchange telecommunications carrier, whether the change was initiated through an inbound call initiated by customer or outbound telemarketing. Where a the subscriber's telecommunications services are changed by provision of an additional telecommunications the service, the verification or notice requirements described in this subsection shall apply if the change was initiated through outbound telemarketing. Where a subscriber's telecommunications services are changed by

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the provision of an additional telecommunications service and the change was initiated through inbound telemarketing, the telecommunications carrier shall comply with all rules or regulations promulgated by the Federal Communications Commission.

- (4) Verifications conducted or obtained in a manner not in compliance with this Section or notice given in a manner not in compliance with this Section shall be void and without effect.
- (f) The Commission may shall promulgate any rules necessary to ensure that a subscriber's presubscribed local exchange and interexchange telecommunications services are delivered to and transmitted by the presubscribed primary <u>local</u> exchange or <u>interexchange</u> telecommunications carrier selected by the subscriber and are not transmitted by another telecommunications carrier without obtaining either the <u>subscriber's or presubscribed telecommunications carrier's</u> <u>authorization</u> the---primary---exchange---or--interexchange telecommunications-carrier--of-a-subscriber-is-not-changed-to another-telecommunications--carrier or that an additional telecommunications service is not added without the subscriber's authorization. The rules promulgated under this Section shall comport with the rules, if any, promulgated by the Attorney General pursuant to the Consumer Fraud and Deceptive Business Practices Act and with any rules promulgated by the Federal Communications Commission.
 - (g) Complaints may be filed with the Commission under this Section by a subscriber whose primary <u>local</u> exchange or interexchange earrier—has <u>telecommunications</u> services have been <u>transmitted</u> by another <u>telecommunications</u> carrier without obtaining either the subscriber's or presubscribed <u>telecommunications</u> carrier's authorization, by a subscriber changed—telecommunications carrier's authorization, by a subscriber ehanged—telecommunications of the subscriber changed—telecommunications of the subscriber authorization of the subscriber changed—telecommunications of the subscriber of the subscr

1 telecommunications service not ordered by the subscriber, by 2 a subscriber's presubscribed primary local exchange or 3 <u>interexchange</u> <u>telecommunications</u> <u>carrier</u>, bу----а 4 telecommunications--carrier--that--has--been--removed--as---a 5 subscriber's----primary----exchange-----interexchange telecommunications-carrier-without-authorization, or by the 6 7 Commission on its own motion. Upon filing of the complaint, 8 the parties may mutually agree to submit the complaint to the 9 Commission's established mediation process. Remedies in the mediation process may include, but shall not be limited to, 10 11 the remedies set forth in paragraphs (1) through (5) of this 12 subsection. In its discretion, the Commission may deny the 13 availability of the mediation process and submit the complaint to hearings. If the complaint is not submitted to 14 15 mediation or if no agreement is reached during the mediation 16 process, hearings shall be held on the complaint pursuant to Section 13-515 Article-10 of this Act. If, after notice and 17 hearing, the Commission finds that a telecommunications 18 carrier has violated this Section or a rule promulgated under 19 this Section, the Commission may in its discretion order any 20 21 one or more of the following: 22

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(1) In case of an unauthorized transmission of change--in a subscriber's <u>presubscribed primary local</u> primary exchange or interexchange telecommunications the services earrier, require violating telecommunications carrier to refund to the subscriber fees and charges collected from the subscriber for all services from the time the violating carrier began transmitting unauthorized transmissions up to the time the subscriber receives written notice of the fact that the violating <u>telecommunications</u> carrier is providing telecommunications service to the subscriber. When For a subscriber's presubscribed primary local exchange or interexchange telecommunications carrier has been changed

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and the new presubscribed telecommunications carrier that elects to provide written notice of a change in a subscriber's primary exchange or interexchange carrier, notice consistent with paragraph (1) of subsection (e) be receipt of notice by the shall be deemed to subscriber for purposes of this paragraph. <u>When a</u> subscriber's presubscribed primary local exchange or interexchange telecommunications carrier has been changed and the new presubscribed telecommunications For--a carrier that elects to obtain verification of a change in a subscriber's primary <u>local</u> exchange or interexchange carrier consistent with paragraph (2) of subsection (e) of this Section, either the first correspondence from the carrier that notifies the customer of the change or the subscriber's first bill for services, whichever is mailed first, shall be deemed to be receipt of notice by the subscriber for purposes of this paragraph. The Commission-may-order-the-remedial-action-outlined-in-this subsection-only-to-the--extent--that--the--same--remedial action--is--allowed--pursuant--to--rules--or--regulations promulgated-by-the-Federal-Communications-Commission.

- (2) In case of an unauthorized <u>transmission of a subscriber's presubscribed</u> ehange-in-the primary <u>local</u> exchange or interexchange telecommunications <u>services</u> earrier, require the violating telecommunications carrier to refund to the subscriber charges collected in excess of those that would have been charged by the subscriber's chosen <u>presubscribed</u> telecommunications carrier.
- (3) In case of an unauthorized <u>transmission of a subscriber's presubscribed</u> change—in—the primary <u>local</u> exchange or interexchange telecommunications <u>services</u> earrier, require the violating telecommunications carrier to pay to the subscriber's chosen <u>presubscribed</u> telecommunications carrier the amount the chosen

presubscribed telecommunications carrier would have collected for the telecommunications service. The Commission is authorized to reduce this payment by any amount already paid by the violating telecommunications carrier to the subscriber's chosen presubscribed telecommunications carrier for those telecommunications services.

- (4) Require the violating telecommunications carrier to pay a fine of up to \$1,000 into the Public Utility Fund for each repeated and intentional violation of this Section.
- 12 (5) In the case of an unauthorized additional
 13 telecommunications service, require the violating carrier
 14 to refund or cancel all charges for telecommunications
 15 services or products provided without a subscriber's
 16 authorization.
 - (6) Issue a cease and desist order.
- 18 (7) For a pattern of violation of this Section or
 19 for intentionally violating a cease and desist order,
 20 revoke the violating telecommunications carrier's
 21 certificate of service authority.
- 22 (Source: P.A. 89-497, eff. 6-27-96; 90-610, eff. 7-1-98.)
- 23 (220 ILCS 5/13-1001 new)

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- Sec. 13-1001. Annual report. The Commission shall
 prepare and issue an annual report on the status of the
 telecommunications industry and Illinois regulation thereof
 on January 31 of each year. The report shall include:
- 28 (1) a review of regulatory decisions and actions
 29 from the preceding year and a description of pending
 30 cases involving significant telecommunications carriers
 31 or issues;
- (2) a description of the telecommunications
 industry and changes or trends therein, including the

1	number, type and size of firms offering
2	telecommunications services, whether or not such firms
3	are subject to State regulation, telecommunications
4	technologies in place and under development, variations
5	in the geographic availability of services and in prices
6	for services, and penetration levels of subscriber access
7	to local exchange service in each exchange and trends
8	<u>related thereto;</u>
9	(3) the status of compliance by carriers and the
10	Commission with the requirements of this Article;
11	(4) the effects and likely effects of Illinois
12	regulatory policies and practices, including those
13	described in this Article, on telecommunications
14	carriers, services and customers;
15	(5) any recommendations for legislative change that
16	are adopted by the Commission and which the Commission
17	believes are in the interest of Illinois
18	telecommunications customers; and
19	(6) any other information or analysis that the
20	Commission is required to provide by this Article or
21	deems necessary to provide.
22	The Commission's report shall be filed with the Joint
23	Committee on Legislative Support Services and the Governor
24	and shall be publicly available. The Joint Committee on
25	Legislative Support Services shall conduct public hearings on
26	the report and any recommendations therein.

27 (220 ILCS 5/13-1002 new)

Sec. 13-1002. Repealer. This Article XIII is repealed
effective July 1, 2007.

30 (220 ILCS 5/13-505.3 rep.)

31 (220 ILCS 5/13-802 rep.)

32 (220 ILCS 5/13-803 rep.)

- 1 Section 10. The Public Utilities Act is amended by
- 2 repealing Sections 13-505.3, 13-802, and 13-803.
- 3 Section 15. The Illinois Antitrust Act is amended by
- 4 changing Sections 3 and 5 as follows:
- 5 (740 ILCS 10/3) (from Ch. 38, par. 60-3)
- 6 Sec. 3. Every person shall be deemed to have committed a
- 7 violation of this Act who shall:
- 8 (1) Make any contract with, or engage in any combination
- 9 or conspiracy with, any other person who is, or but for a
- 10 prior agreement would be, a competitor of such person:
- 11 (A) a. for the purpose or with the effect of
- 12 fixing, controlling, or maintaining the price or rate
- 13 charged for any commodity sold or bought by the parties
- 14 thereto, or the fee charged or paid for any service
- performed or received by the parties thereto;
- 16 (B) b. fixing, controlling, maintaining, limiting,
- or discontinuing the production, manufacture, mining,
- sale or supply of any commodity, or the sale or supply of
- any service, for the purpose or with the effect stated in
- 20 paragraph (A) a. of subsection (1);
- 21 (C) e- allocating or dividing customers,
- territories, supplies, sales, or markets, functional or
- geographical, for any commodity or service; or
- 24 (2) By contract, combination, or conspiracy with one or
- 25 more other persons unreasonably restrain trade or commerce;
- 26 or
- 27 (3) Establish, maintain, use, or attempt to acquire
- 28 monopoly power over any substantial part of trade or commerce
- of this State for the purpose of excluding competition or of
- 30 controlling, fixing, or maintaining prices in such trade or
- 31 commerce; consistent or willful violations of the obligations
- 32 <u>contained in Section 13-801 of the Public Utilities Act shall</u>

- 1 <u>be considered prima facie evidence of violation of this item</u>
- 2 <u>(3);</u> or
- 3 (4) Lease or make a sale or contract for sale of goods,
- 4 wares, merchandise, machinery, supplies, or other
- 5 commodities, or services (including master antenna television
- 6 service), whether patented or unpatented, for use,
- 7 consumption, enjoyment, or resale, or fix a price charged
- 8 thereof, or discount from, or rebate upon, such price, on the
- 9 condition, agreement, or understanding that the lessee or
- 10 purchaser thereof shall not use or deal in the goods, wares,
- 11 merchandise, machinery, supplies, or other commodity or
- 12 service (including cable television service or cable
- 13 television relay service), of a competitor or competitors of
- 14 the lessor or seller, where the effect of such lease, sale or
- 15 contract for such sale or such condition, agreement, or
- 16 understanding may be to substantially lessen competition or
- tend to create a monopoly in any line of commerce; or
- 18 (5) Being an employee, officer or agent of any foreign
- 19 government, or an employee, officer or agent of a corporation
- 20 or other entity which does business with or seeks to do
- 21 business with any foreign government or instrumentality
- thereof; enforce, attempt to enforce, agree to or take action
- 23 to forward the aims of, any discriminatory practice by the
- 24 foreign government which is based on race, color, creed,
- 25 national ancestry or sex or on ethnic or religious grounds,
- 26 where such conduct, course of conduct, or agreement takes
- 27 place in whole or in part within the United States and
- affects business in this State.
- 29 (Source: P.A. 82-219.)
- 30 (740 ILCS 10/5) (from Ch. 38, par. 60-5)
- 31 Sec. 5. No provisions of this Act shall be construed to
- 32 make illegal:
- 33 (1) the activities of any labor organization or of

- 1 individual members thereof which are directed solely to labor
- 2 objectives which are legitimate under the laws of either the
- 3 State of Illinois or the United States;
- 4 (2) the activities of any agricultural or horticultural
- 5 cooperative organization, whether incorporated or
- 6 unincorporated, or of individual members thereof, which are
- 7 directed solely to objectives of such cooperative
- 8 organizations which are legitimate under the laws of either
- 9 the State of Illinois or the United States;
- 10 (3) the activities of any public utility, as defined in
- 11 Section 3-105 of the Public Utilities Act to the extent that
- 12 such activities are subject to a clearly articulated and
- 13 affirmatively expressed State policy to replace competition
- 14 with regulation, where the conduct to be exempted is actively
- 15 supervised by the State itself;
- 16 (4) (blank) The--activities--of---a--telecommunications
- 17 carrier,-as-defined-in-Section-13-202-of-the-Public-Utilities
- 18 Act,--to--the-extent-those-activities-relate-to-the-provision
- 19 of--noncompetitive--telecommunications--services--under---the
- 20 Public--Utilities--Act-and-are-subject-to-the-jurisdiction-of
- 21 the-Illinois-Commerce-Commission--or--to--the--activities--of
- 22 telephone--mutual--concerns--referred-to-in-Section-13-202-of
- 23 the-Public-Utilities--Act--to--the--extent--those--activities
- 24 relate--to-the-provision-and-maintenance-of-telephone-service
- 25 to-owners-and-customers;
- 26 (5) the activities (including, but not limited to, the
- 27 making of or participating in joint underwriting or joint
- reinsurance arrangement) of any insurer, insurance agent,
- 29 insurance broker, independent insurance adjuster or rating
- 30 organization to the extent that such activities are subject
- 31 to regulation by the Director of Insurance of this State
- 32 under, or are permitted or are authorized by, the Insurance
- 33 Code or any other law of this State;
- 34 (6) the religious and charitable activities of any

- 1 not-for-profit corporation, trust or organization established
- 2 exclusively for religious or charitable purposes, or for both
- 3 purposes;
- 4 (7) the activities of any not-for-profit corporation
- 5 organized to provide telephone service on a mutual or
- 6 co-operative basis or electrification on a co-operative
- 7 basis, to the extent such activities relate to the marketing
- 8 and distribution of telephone or electrical service to owners
- 9 and customers;
- 10 (8) the activities engaged in by securities dealers who
- are (i) licensed by the State of Illinois or (ii) members of
- 12 the National Association of Securities Dealers or (iii)
- 13 members of any National Securities Exchange registered with
- 14 the Securities and Exchange Commission under the Securities
- 15 Exchange Act of 1934, as amended, in the course of their
- 16 business of offering, selling, buying and selling, or
- 17 otherwise trading in or underwriting securities, as agent,
- 18 broker, or principal, and activities of any National
- 19 Securities Exchange so registered, including the
- 20 establishment of commission rates and schedules of charges;
- 21 (9) the activities of any board of trade designated as a
- 22 "contract market" by the Secretary of Agriculture of the
- 23 United States pursuant to Section 5 of the Commodity Exchange
- 24 Act, as amended;
- 25 (10) the activities of any motor carrier, rail carrier,
- or common carrier by pipeline, as defined in the Common
- 27 Carrier by Pipeline Law of the Public Utilities Act, to the
- 28 extent that such activities are permitted or authorized by
- 29 the Act or are subject to regulation by the Illinois Commerce
- 30 Commission;
- 31 (11) the activities of any state or national bank to the
- 32 extent that such activities are regulated or supervised by
- 33 officers of the state or federal government under the banking
- laws of this State or the United States;

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5	the United	l Stat	ces;										

- (13) the activities of any bona fide not-for-profit association, society or board, of attorneys, practitioners of medicine, architects, engineers, land surveyors or real estate brokers licensed and regulated by an agency of the State of Illinois, in recommending schedules of suggested fees, rates or commissions for use solely as guidelines in determining charges for professional and technical services;
- (14) Conduct involving trade or commerce (other than import trade or import commerce) with foreign nations unless:
- 15 (a) such conduct has a direct, substantial, and 16 reasonably foreseeable effect:
 - (i) on trade or commerce which is not trade or commerce with foreign nations, or on import trade or import commerce with foreign nations; or
 - (ii) on export trade or export commerce with foreign nations of a person engaged in such trade or commerce in the United States; and
 - (b) such effect gives rise to a claim under the provisions of this Act, other than this subsection (14).
 - (c) If this Act applies to conduct referred to in this subsection (14) only because of the provisions of paragraph (a)(ii), then this Act shall apply to such conduct only for injury to export business in the United States which affects this State; or
- 30 (15) the activities of a unit of local government or 31 school district and the activities of the employees, agents 32 and officers of a unit of local government or school 33 district.
- 34 (Source: P.A. 90-185, eff. 7-23-97; 90-561, eff. 12-16-97.)

- 1 Section 99. Effective date. This Act takes effect upon
- 2 becoming law.

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