

1 AN ACT concerning automotive repair.

2 Be it enacted by the People of the State of Illinois,
3 represented in the General Assembly:

4 Section 5. The Automotive Repair Act is amended by
5 changing Section 15 as follows:

6 (815 ILCS 306/15)

7 Sec. 15. Disclosures to consumers; estimates.

8 (a) Disclosures required. No work for compensation that
9 exceeds \$100 shall be commenced without specific
10 authorization from the consumer after the disclosures set
11 forth in this Section.

12 (b) Estimated costs. Every motor vehicle repair
13 facility shall either (i) give to each consumer a written
14 estimated price for labor and parts for a specific repair and
15 shall not charge for work done or parts supplied in an amount
16 that exceeds the estimate by more than 10% without oral or
17 written consent of the consumer or (ii) give to each consumer
18 a written price limit for each specific repair and shall not
19 exceed that limit without oral or written consent of the
20 consumer. Either option shall include an estimate of the
21 time necessary to complete the repair, if in excess of one
22 working day. The estimate shall include the total costs to
23 repair the vehicle.

24 Estimates shall include all charges to be paid by the
25 consumer to complete the repair, including any charges for
26 estimates and diagnostics. However, transactions involving
27 the retail purchase of merchandise when a facility installs
28 the merchandise as part of the transaction at the discretion
29 of the customer for a firm price are not included. These
30 transactions shall include but not be limited to tires,
31 batteries, oil, and lube jobs.

1 (1) Description of parts. Motor vehicle repair
2 facilities shall describe in the estimate the major parts
3 needed to effectuate the repair and whether parts are new
4 or used.

5 (2) Calculation of labor costs. Estimates shall
6 indicate that the motor vehicle repair facility may use a
7 combination of industry standard flat rate (time)
8 manuals, actual time, or condition of the vehicle to
9 determine labor costs. This disclosure mandate may also
10 be fulfilled by means of a sign that provides the same
11 information to the consumer. Such a sign shall be posted
12 at a location that can be easily viewed by the consumer.

13 (3) Required or suggested repairs. Estimates shall
14 indicate whether the estimated repairs are required or
15 suggested.

16 (4) Disassembly and reassembly charges. If it is
17 necessary to disassemble, or partially disassemble, a
18 vehicle or vehicle component in order to provide the
19 consumer with a written estimate for required repair or
20 maintenance, the estimate shall show the cost of any
21 disassembly or reassembly, or both, if the consumer
22 elects not to proceed with the repair or maintenance of
23 the vehicle.

24 (5) Date. The estimate shall include the date the
25 estimate was prepared or the date the vehicle was
26 presented to the motor vehicle repair facility for repair
27 or servicing, or both, the odometer reading on the
28 vehicle at the time it was left with the motor vehicle
29 repair facility, and a promised date of delivery.

30 (c) Return of replaced parts. At the time the work order
31 is taken, the motor vehicle repair facility shall offer to
32 return or show the replaced parts to the consumer. The motor
33 vehicle repair facility shall return or display replaced
34 parts to the consumer upon the completion of the work, except

1 those parts that the motor vehicle repair facility is
2 required to return to the manufacturer or distributor under a
3 written warranty or exchange agreement. The motor vehicle
4 repair facility shall not be required to show a replaced part
5 if no charge is being made for the replaced part. The motor
6 vehicle repair facility is required to retain replaced parts
7 only until the consumer takes possession of the vehicle.

8 (Source: P.A. 90-426, eff. 1-1-98.)