- 1 AN ACT concerning managed care plans.
- 2 Be it enacted by the People of the State of Illinois,
- 3 represented in the General Assembly:
- 4 Section 5. The Managed Care Reform and Patient Rights
- 5 Act is amended by adding Section 47 as follows:
- 6 (215 ILCS 134/47 new)
- 7 <u>Section 47. Health care entity liability.</u>
- 8 <u>(a) In this Section:</u>
- 9 <u>"Appropriate and medically necessary" means the standard</u>
- 10 for health care services as determined by physicians and
- 11 <u>health care providers in accordance with the prevailing</u>
- 12 practices and standards of the medical profession and
- 13 community.
- 14 <u>"Enrollee" means an individual who is enrolled in a</u>
- 15 <u>health care plan, including covered dependents.</u>
- 16 <u>"Health care plan" means any plan whereby any person</u>
- 17 <u>undertakes to provide, arrange for, pay for, or reimburse any</u>
- 18 part of the cost of any health care services.
- 19 <u>"Health care provider" means a person or entity as</u>
- 20 <u>defined in Section 2-1003 of the Code of Civil Procedure.</u>
- 21 <u>"Health care treatment decision" means a determination</u>
- 22 <u>made when medical services are actually provided by the</u>
- 23 <u>health care plan and a decision that affects the quality of</u>
- 24 <u>the diagnosis, care, or treatment provided to the plan's</u>
- 25 <u>insureds or enrollees.</u>
- 26 <u>"Health insurance carrier" means an authorized insurance</u>
- 27 <u>company that issues policies of accident and health insurance</u>
- 28 <u>under the Illinois Insurance Code.</u>
- 29 <u>"Health maintenance organization" means an organization</u>
- 30 <u>licensed under the Health Maintenance Organization Act.</u>
- 31 "Managed care entity" means any entity that delivers,

- 1 <u>administers, or assumes risk for health care services with</u>
- 2 systems or techniques to control or influence the quality,
- 3 <u>accessibility</u>, <u>utilization</u>, <u>or costs and prices of those</u>
- 4 services to a defined enrollee population, but does not
- 5 <u>include an employer purchasing coverage or acting on behalf</u>
- of its employees or the employees of one or more subsidiaries
- 7 <u>or affiliated corporations of the employer.</u>
- 8 <u>"Physician" means: (1) an individual licensed to practice</u>
- 9 medicine in this State; (2) a professional association,
- 10 professional service corporation, partnership, medical
- 11 corporation, or limited liability company, entitled to
- 12 <u>lawfully engage in the practice of medicine; or (3) another</u>
- 13 person wholly owned by physicians.
- 14 <u>"Ordinary care" means, in the case of a health insurance</u>
- 15 <u>carrier</u>, <u>health maintenance organization</u>, <u>or managed care</u>
- 16 <u>entity</u>, that degree of care that a health insurance carrier,
- 17 <u>health maintenance organization, or managed care entity of</u>
- 18 <u>ordinary prudence would use under the same or similar</u>
- 19 <u>circumstances</u>. In the case of a person who is an employee,
- 20 agent, ostensible agent, or representative of a health
- 21 <u>insurance carrier, health maintenance organization, or</u>
- 22 <u>managed care entity, "ordinary care" means that degree of</u>
- 23 care that a person of ordinary prudence in the same
- 24 profession, specialty, or area of practice as such person
- 25 would use in the same or similar circumstances.
- 26 (b) A health insurance carrier, health maintenance
- 27 <u>organization</u>, <u>or other managed care entity for a health care</u>
- 28 plan has the duty to exercise ordinary care when making
- 29 <u>health care treatment decisions and is liable for damages for</u>
- 30 <u>harm to an insured or enrollee proximately caused by its</u>
- failure to exercise such ordinary care.
- 32 <u>(c) A health insurance carrier, health maintenance</u>
- 33 <u>organization</u>, <u>or other managed care entity for a health care</u>
- 34 plan is also liable for damages for harm to an insured or

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- 4 <u>(2) agents;</u>
- 5 <u>(3) ostensible agents; or</u>
- (4) representatives who are acting on its behalf

 and over whom it has the right to exercise influence or

 control or has actually exercised influence or control

 that results in the failure to exercise ordinary care.
- 10 <u>(d) The standards in subsections (b) and (c) create no</u>
 11 <u>obligation on the part of the health insurance carrier,</u>
- 12 <u>health maintenance organization, or other managed care entity</u>
- 13 to provide to an insured or enrollee treatment that is not
- covered by the health care plan of the entity.
- (e) A health insurance carrier, health maintenance
 organization, or managed care entity may not remove a
 physician or health care provider from its plan or refuse to
 renew the physician or health care provider with its plan for
 advocating on behalf of an enrollee for appropriate and

medically necessary health care for the enrollee.

- (f) A health insurance carrier, health maintenance 2.1 22 organization, or other managed care entity may not enter into a contract with a physician, hospital, or other health care 23 provider or pharmaceutical company which includes an 24 indemnification or hold harmless clause for the acts or 25 conduct of the health insurance carrier, health maintenance 26 organization, or other managed care entity. Any such 27 indemnification or hold harmless clause in an existing 28
- 30 (g) Nothing in any law of this State prohibiting a
 31 health insurance carrier, health maintenance organization, or
 32 other managed care entity from practicing medicine or being
 33 licensed to practice medicine may be asserted as a defense by
 34 the health insurance carrier, health maintenance

contract is hereby declared void.

- 1 <u>organization</u>, or other <u>managed</u> care entity in an action
- 2 <u>brought against it pursuant to this Section or any other law.</u>
- 3 (h) In an action against a health insurance carrier,
- 4 <u>health maintenance organization, or managed care entity, a</u>
- 5 finding that a physician or other health care provider is an
- 6 employee, agent, ostensible agent, or representative of the
- 7 <u>health insurance carrier, health maintenance organization, or</u>
- 8 managed care entity shall not be based solely on proof that
- 9 the person's name appears in a listing of approved physicians
- 10 or health care providers made available to insureds or
- 11 <u>enrollees under a health care plan.</u>
- 12 <u>(i) This Section does not apply to workers' compensation</u>
- insurance coverage subject to the Workers' Compensation Act.
- 14 (j) The determination of whether a procedure or
- treatment is medically necessary must be made by a physician.
- 16 (k) If the physician determines that a procedure or
- 17 <u>treatment</u> is <u>medically necessary</u>, the health care plan <u>must</u>
- 18 pay for the procedure or treatment.
- 19 (1) This Section does not apply to licensed insurance
- 20 <u>agents</u>.
- 21 Section 99. Effective date. This Act takes effect upon
- 22 becoming law.