**Section 686.210 Services That Must Be Provided by Homemaker Service Providers**

An approved Homemaker Service Provider must provide professionally directed home management and personal care services through trained Homemaker employees to HSP customers when the customer does not have a responsible person or entity to assist him or her, and the customer requires teaching, performance and/or assistance with:

a) household, financial and time management;

b) nutrition, meal planning and food preparation, which includes specially prescribed diets and snacks;

c) personal care and hygiene that is nonmedical in nature;

d) observation and reporting of a customer's behavior and activities to HSP for the purpose of assessment and service planning; and

e) emergency services to meet an unforeseen need in the areas listed in subsections (a) through (d) when required by the customer and preapproved by HSP.

(Source: Amended at 38 Ill. Reg. 11519, effective May 15, 2014)