**Section 684.50 Service Plan Content**

The HSP Service Plan shall include:

a) the type of services to be provided to the Customer;

b) the specific tasks involved;

c) the frequency with which the specific tasks are to be provided;

d) the number of hours each task is to be provided per month;

e) the rate of payment for the services;

f) the goals, including any personal goals, of the Customer and desired outcomes;

g) for a Customer receiving Individual Provider services, the number of Individual Providers that are necessary to cover the weekly hours on the Service Plan as required by 89 Ill. Adm. Code 686.1520 and sufficient backup Individual Providers to cover those events when a regularly-scheduled Individual Provider is unavailable or unable to provide services required under 89 Ill. Adm. Code 686.1520;

h) the next planned date for redetermination of eligibility; and

i) signatures of the HSP counselor, the Customer, and each Individual Provider and/or agency provider who is to deliver the services identified in the Service Plan. During the COVID-19 Gubernatorial Disaster Proclamations, and subject to federal approval, signatures may be obtained consistent with 89 Ill. Admin. Code 676.130(a).

(Source: Amended at 45 Ill. Reg. 10046, effective July 22, 2021)