**Section 681.40 Time Frames**

a) If a request for a prescreening is received by DHS from a social service agency/hospital which is providing DHS with customer information including a DON score, the counselor must act on the request within 2 working days.

b) If a request for prescreening is received by DHS from a social services agency/hospital or the community which includes only basic customer information (i.e., name, address, etc.), the counselor must act on the request within 5 working days.

(Source: Amended at 20 Ill. Reg. 10366, effective July 19, 1996)