SUBPART A: CUSTOMER RIGHTS

Section

677.10 Assurance of Customer Rights

677.20 Nondiscrimination

677.30 Confidentiality of Information

677.40 Freedom of Choice

677.50 Referral

677.60 Application

677.70 Notice of Action

677.80 Appeal of an Action Taken by DHS

677.90 Repayment of Assistance

677.100 Customer Bill of Rights

SUBPART B: CUSTOMER RESPONSIBILITIES

Section

677.200 Customer Responsibilities