**Section 501.50 Appeal Grievance Procedures**

Should a PAIP wish to appeal the decision made by the Department, the PAIP must submit a written grievance to the Department within 30 calendar days after the denial of the application or removal from the protocol approved list. The Department, upon receipt of the written grievance, will respond within 45 calendar days. The decision of the Department will be final. This process is not subject to the Administrative Review Law [735 ILCS 5/Art. III].