**Section 240.660 Extension of Time Limit**

The 30 calendar day time limit for completion of a determination of a participant's eligibility may be extended by any delay caused by the participant.

a) Participant delay is defined as the number of calendar days a determination of eligibility is delayed because of the participant's/authorized representative's failure to provide documentation supporting their eligibility.

b) In the event that a participant's eligibility cannot be determined due to the participant's/authorized representative's failure to provide documentation within 90 calendar days after the date of receipt of the completed referral form, the request for services shall be denied.

(Source: Amended at 48 Ill. Reg. 11053, effective July 16, 2024)