**Section 411.TABLE A Causes of Interruptions**

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| Interruption Cause Categories | Interruption Code Description |
| Other Alternative Retail Electric Supplier or Other Utility | Loss of SupplyOperating Event |
| Jurisdictional Entity/Contractor Personnel-Errors | Unclassified ErrorSwitching ErrorAccident by Jurisdictional EntityTesting ErrorDig-In by Jurisdictional EntityAccident by Jurisdictional EntityContractorDig-In by Jurisdictional EntityContractor |
| Customer | OverloadCustomer RequestCustomer EquipmentNon-payment of BillTampering with ServiceAccess to Equipment DeniedInterruptible Service Tariff or Contract |
| Public | Foreign ObjectFireVandalismAccident by OthersDig-In by OthersVehicles |
| Weather Related | LightningWindIceExtreme ColdExtreme HeatFlooding |
| Animal Related | WildlifeBirdsSnakesSquirrelsOther |
| Tree Related | Tree ContactPrimarySecondaryService DropLimb BrokenPrimarySecondaryService Drop |
| Overhead Equipment Related | ContaminationMalfunctionBroken Fuse Link |
| Underground Equipment Related | Underground FailureContaminationMalfunction |
| Intentional | Scheduled Construction, Maintenance or RepairEmergency RepairsProtection of System Integrity |
| Transmission and Substation Equipment Related | ContaminationTransmission System OutageSubstation Equipment |
| Unknown | Unknown\* |
| Other | Other |

\* This category shall not be used if a reasonable and customary investigation should be expected to determine the proper cause of the interruption for which one of the other categories would be more appropriate.