**Section 295.4020 Mandatory Services**

Each establishment shall provide or arrange for the following mandatory services:

a) *Three meals per day available to the residents, prepared by the establishment or an outside contractor;*

b) *Housekeeping services including, but not limited to, vacuuming, dusting, and cleaning the resident's unit;*

c) *Personal laundry and linen services available to the residents, provided or arranged for by the establishment;*

d) *Security provided 24 hours each day including, but not limited to, locked entrances or building or contract security personnel;*

e) *An emergency communication response system, which is a procedure in place 24 hours each day by which a resident can notify building management, an emergency response vendor, or others able to respond to his or her need for assistance; and*

f) *Assistance with activities of daily living as required by each resident.* (Section 10 of the Act)