**Section 225.3020 Resident Care and Treatment Services**

a) *The Alzheimer's Disease Management Center shall treat behavioral problems and mood disorders using nonpharmacologic approaches such as:*

1) *environmental modification;*

2) *task simplification; and*

3) *other appropriate activities.* (Section 35(5) of the Act)

b) *The Center shall provide education and support for residents and caregivers. The education and support shall include referrals to support organizations for educational materials on community resources, support groups, legal and financial issues, respite care, and future care needs and options.* (Section 35(5) of the Act)

c) *The education and support* required by subsection (b) of this Section *shall also include a discussion of the resident's need to make advance directives and to identify surrogates for medical and legal decision making.* (Section 35(5) of the Act)

d) The facility shall provide access to appropriate emergency and specialty medical services. A care manager shall be designated for each resident. A care manager may serve one or more residents. The provision of services for each resident shall be organized through the care manager, who shall:

1) Assume responsibility for implementation of the care plan;

2) Assist the resident in becoming oriented to his/her program;

3) Enable the program to proceed in an orderly, purposeful, and goal-oriented manner;

4) Promote the program's responsiveness to the needs and preferences of the resident;

5) Participate consistently in care team conferences concerning the resident; and

6) Maintain communication with family members, resident representative (if designated), and funding source of the resident.

e) The licensee shall provide adequate auxiliary and support services to meet each resident's comprehensive care plan.

f) The facility shall provide other services as necessary to implement and support the resident's comprehensive care plan and overall needs, including provisions for:

1) Case management;

2) Fostering resident independence;

3) Protection of resident rights, privacy and dignity; and

4) Assisting the resident and resident's representative in understanding and adjusting to the resident's current condition, prognosis and future needs.

g) Services shall be delivered in the least restrictive or intrusive manner.