**Section 500.470 Notice of Hearing**

a) Upon a determination by the Board that the verified complaint sets forth facts which, if proved, would constitute grounds for a reversal or change of any decision, order or action of the Commissioner as described in Section 7-24 of the Act, the Board shall issue a Notice of Hearing at least ten (10) days prior to the date set for the hearing.

b) The Notice of Hearing shall set the date and location of the hearing, state the name and address of the Hearing Officer, and identify the matter of the hearing.

c) The hearing shall be held not earlier than fifteen (15) days nor later than thirty (30) days after the date of receipt of the verified complaint.